

Version

8.5

PENTAGON 2000 SOFTWARE

Creating a Vendor Account

Pentagon 2000 Software 15 West 34th Street 5th Floor New York, NY 10001 Phone 212.629.7521 • Fax 212.629.7513



TITLE:	Creating a Vendor Account		
PART:	Purchasing		
MODULE:	Purchasing		
RESPONSIBILITY:	Procedures Specialist, Pentagon 2000	REVISION:	0
APPROVED BY:	Vice President, Operations, Pentagon 2000	EFFECTIVE DATE:	06/29/2012

Purpose

Vendor accounts allow all purchasing activities to be grouped by vendor. The system creates efficiencies by automatically populating many fields that are required in purchasing documents from defaults that are identified in the vendor file. Your organization will have the ability to track which vendors are approved and whether any vendors are on hold. The vendors' ratings and quality information may also be tracked within the vendor file. Unlimited bill to, ship to, and remit to addresses and unlimited contacts may be associated with each vendor account.

Overview

This procedure outlines the steps for creating a new vendor account.

Required Modules

Purchasing



Table of Contents

1.	CREATE A NEW VENDOR ACCOUNT RECORD	5
2.	HEADER	7
3.	GENERAL TAB	9
4.	DEFAULTS TAB	13
5.	SETUP TAB	23
6.	FINANCIALS TAB	27
7.	STATUS TAB	37
8.	TAX TAB	
	MISC. CHARGES TAB	
9.		
A. B.	System Defaults for New Vendor Accounts Document Defaults for Documents Associated with the Vendor	
в.		
10.	QUALITY TAB	58
11.	ECOMMERCE TAB	61
12.	EXT. SEARCH TAB	62
13.	MFG/REPAIR CERTIFICATES	65
14.	PREFERENCES TAB	66
15.	CONTACTS	67
Α.	Creating a New Contact.	67
В.	SELECT DEFAULT CONTACTS FOR DOCUMENTS	72
c.	DELETING A CONTACT	74
16.	BILL TO ADDRESSES	75
Α.	CREATING A NEW BILL TO ADDRESS	75
В.	HEADER	
c.	Address Tab	77
D.	MISC. CHARGES TAB	80
Ε.	TAXES TAB	81
17.	SHIP TO ADDRESSES	82
Α.	CREATING A NEW SHIP TO ADDRESS	82
В.	HEADER	83
c.	Address Tab	84
D.	MISC. CHARGES TAB	87
_	TAYES TAR	22



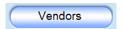
18.	REMIT TO ADDRESSES	91
Α.	CREATING A NEW REMIT TO ADDRESS	91
В.	HEADER	93
D.	MISC. CHARGES TAB	97
Ε.	TAXES TAB	98
F.	BANK INFORMATION TAB	99
G.	ACH Information Tab	101



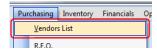
Procedure

Create a New Vendor Account Record

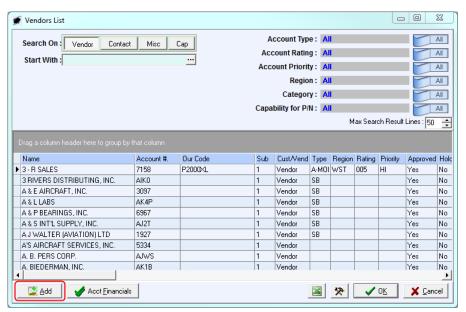
a. From the main menu screen, left-click the **Vendors** button.



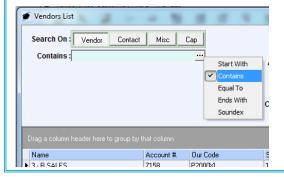
NOTE: Vendors may also be accessed from the toolbar. Left-click the **Purchasing** item from the toolbar and then left-click **Vendors List**.



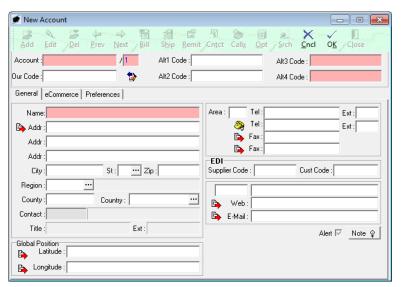
b. The **Vendors List** search window will appear. Left click the **Add** button.



NOTE: Due diligence should be given to ensuring that the vendor being added does not already exist in the system. A good practice would be to search with the **Contains** option prior to adding the new vendor.



c. The **New Account** window will appear.



NOTE: If the **Vendor** window is open (another vendor file is being viewed), the process for creating a new vendor can also be initiated by left-clicking the **Add** button on the **Vendor** window toolbar.



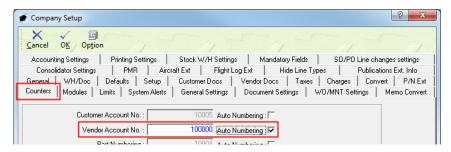


2. Header

- a. **Account** the account number that identifies the vendor. This field is mandatory and can never be changed once the record is created. [12-character limit]
 - i. If your organization prefers that the system assign account numbers as vendors are added, auto numbering will need to be set up in the **Company Setup**.

NOTE: If auto numbering is ON, the **Account** field will be inactive (the cursor may be placed into the field, but no characters may be typed) and all account numbers will be numeric only.

- 1. Left-click **Administration** from the toolbar.
- 2. Go to System Setup.
- Left-click on System General Defaults. The Company Setup window will appear. Left-click on the Counters tab.



- 4. Ensure that the check box to the right of the **Auto Numbering** label on the **Vendor Account No** line is marked as "checked"

 .
- 5. Left-click the cursor and type the number that should be assigned to the first automatically generated vendor account number. Each time a vendor is added, the system will assign the next consecutive number to the new vendor account.
- ii. If your organization prefers to assign account numbers, left-click the cursor into the **Account** field and type the account number.

NOTE: If auto-numbering is OFF, account numbers may consist of any combination of alphanumeric characters and symbols.

b. **Sub-Account Number** - allows creation of multiple vendors that have the same parent company or divisions of a company that may operate independently. [3-character limit]

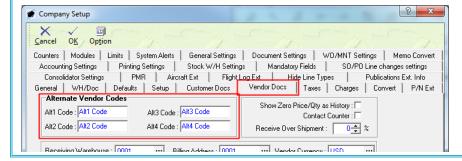
NOTE: If the sub-account number is utilized, each company having the same parent company or division will have the same account number but different sub-account numbers. This is occasionally useful for accounting and reporting purposes.

NOTE: If auto numbering is ON, the sub-account number field will be inactive (the cursor may be placed into the field, but no characters may be typed) and each new company will have a sub-account number of 1. To create multiple vendors with the same account number, auto-numbering must be OFF.



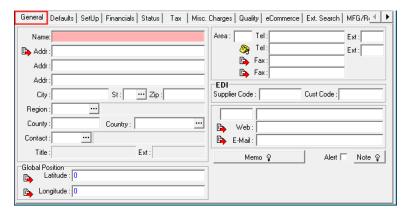
- c. **Our Code** an alternate vendor code that is used internally to your organization (optional). [20-character limit]
- d. Alternate vendor codes (**Alt1 Code**, **Alt2 Code**, **Alt3 Code**, **Alt4 Code**) codes that are assigned by your organization or a third party. [15-character limit]

NOTE: The four alternate vendor code labels may be modified within the **Company Setup**. A common label for one of the alternate vendor codes is "Cage Code". To modify the labels for these fields, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Labels may be identified on the **Vendor Docs** tab.





3. General Tab



- a. Address group box
 - i. **Name** Enter the full vendor name. This field is mandatory but may be modified at any time. [60-character limit]
 - ii. Address fields (**Addr**) Enter the vendor's full primary address (including street, PO Box, suite number, apartment number, etc.). [40-character limit per line]
 - iii. **City** Enter the vendor's primary address city. [30-character limit]
 - iv. State (St) Identify the vendor's primary address state.

NOTE: To complete the **State** field, the appropriate state must be listed in the **State List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **State**.

- 1. Left-click the ellipses in the **St** field.
- 2. The **State List** search window will appear.
- 3. Select the appropriate **State** (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- v. **ZIP** Enter the vendor's primary address ZIP Code. [12-character limit]
- vi. Region Identify the region in which the vendor's primary address is located (optional).

NOTE: To complete the **Region** field, the appropriate region must be listed in the **Region List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Region**.

- 1. Left-click the ellipses in the **Region** field.
- 2. The **Region List** search window will appear.
- 3. Select the appropriate **Region** (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).



- vii. **County** Enter the county in which the vendor's primary address is located (optional). [20-character limit]
- viii. **Country** Identify the country in which the vendor's primary address is located (optional).

NOTE: To complete the **Country** field, the appropriate country must be listed in the **Country List**. To access this table, left-click **Administration** from the toolbar, go to **Tables List by Name**, and left-click **Country/Origin**.

- 1. Left-click the ellipses in the **Country** field.
- 2. The **Country List** search window will appear.
- 3. Select the appropriate **Country** (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- ix. **Contact** this field allows a primary contact to be identified for the vendor.

NOTE: The **Contact** field is inactive until the vendor account is saved and placed into **[Editing]** mode. If the **Vendor File** window still displays "New Account" in the title bar, left-click the **OK** button in the **Vendor File** then left-click the **Edit** button in the **Vendor File** window toolbar.

NOTE: To complete the **Contact** field, the appropriate contact must be listed in the **Contacts** for the vendor. To access this table, left-click the **Cntct** button from the **Vendor File** window toolbar.

Steps for creating vendor contacts may be found in the "Contacts" section of this procedure.

- 1. Left-click the ellipses in the **Contact** field.
- 2. The **Contacts** search window will appear.
- 3. Select the appropriate contact (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).

NOTE: The **Title** and **Ext** fields will be populated from the **Contacts** when the **Contact** field is completed.

- b. Global Position group box
 - Latitude Identify the latitude of the vendor's primary address in decimal degrees format.
 (optional)
 - ii. **Longitude** Identify the longitude of the vendor's primary address in decimal degrees format. (optional)
- c. Phone/fax group box
 - Area May be used to identify any sort of prefix required for contacting the vendor via phone or fax. These prefixes may include country codes, long distance codes, and/or area codes [8character limit]



NOTE: Only use this field if the prefix applies to all phone and fax numbers in the phone/fax group box.

ii. **Tel** and **Ext** fields - Identify primary telephone numbers and their corresponding extension numbers for the vendor.

NOTE: The phone numbers identified on the **General** tab may reflect a main number or switchboard number. Phone numbers associated with each contact may be identified in the **Contact List** discussed later in this procedure.

iii. **Fax** fields - Identify primary fax numbers for the vendor.

NOTE: The fax numbers identified on the **General** tab may reflect a main number. Fax numbers associated with each contact may be identified in the **Contact List** discussed later in this procedure.

- d. **EDI** group box
 - i. **Supplier Code** Identify the vendor's 5-character Spec 2000 Supplier Code (if applicable)
 - ii. Cust Code Identify the vendor's 3-character Spec 2000 Customer Code (if applicable)
- e. Computing group box
 - i. SITA label and field
 - 1. SITA label Identify the label that identifies the SITA address [10-character limit]
 - 2. SITA field Identify the primary SITA address for the vendor.

NOTE: The SITA address identified on the **General** tab may reflect a main SITA address. SITA addresses associated with each contact may be identified in the **Bill To, Ship To,** and **Remit To** addresses discussed later in this procedure.

- ii. Web Identify the URL of the vendor's website.
- iii. **E-mail** Identify the primary e-mail for the vendor.

NOTE: The email identified on the **General** tab may reflect a main e-mail. E-mail addresses associated with each contact may be identified in the **Contact List** discussed later in this procedure.

- f. **Memo** button
 - i. Left-click the **Memo** button.
 - ii. The **Memo Editor** window will appear. Left-click the **Edit** button to add notes.
 - iii. Type the memo.
 - iv. Left-click the **OK** button in the **Memo Editor** window toolbar to save the message.



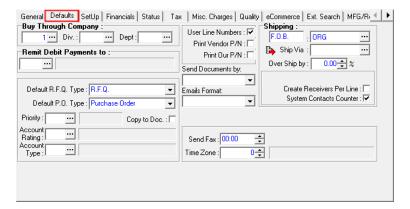
- v. When the **Memo** field is not blank, the light bulb \P on the appropriate button will be highlighted in yellow \P .
- g. Alert check box and Note button

NOTE: If the **Alert** check box is marked as "checked", the system will provide the information contained within the **Note** button when any document is created for the vendor (request for quote, purchase order, purchase shipper, purchase receiver, vendor invoice or claim).

- i. Left-click the **Alert** check box to mark it as "checked."
- ii. If there are specific details related to the alert, left-click the **Note** button next to the **Alert** check hox
- iii. The **Memo Editor** window will appear. Left-click the **Edit** button to add notes related to the **Hold** check box.
- iv. Left-click the **OK** button to save the message.
- v. When a note field is not blank, the light bulb 💡 on that button 🕴 will be highlighted in yellow.



4. Defaults Tab



a. Buy Through Company group box

When the vendor is selected in the creation of a document, the company, division, and department identified in these fields will be copied to the document.

- i. Company (field is not labeled on the screen) Identify for which company documents should be assigned when associated with the vendor.
 - 1. Left-click the **Company** field containing the ellipses
 - 2. The **Company List** search window will appear.
 - 3. Select the appropriate company (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- ii. **Div** Identify for which division documents should be assigned when associated with the vendor.
 - 1. Left-click the **Div** field containing the ellipses
 - 2. The **Division List For Company [X]** search window will appear.
 - 3. Select the appropriate division (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- iii. **Dept** Identify for which department documents should be assigned when associated with the vendor.
 - 1. Left-click the **Dept** field containing the ellipses
 - 2. The **Department List For Company [X] Division [Y]** search window will appear.
 - 3. Select the appropriate department (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- b. **Remit Debit Payments to** Identify the location that payments should be sent when claims are made to the vendor.

NOTE: The **Remit Debit Payments to** field is associated with a warehouse.



NOTE: To complete the **Remit Debit Payments to** field, the appropriate warehouse must be listed in the **Warehouse/Address List**. To access this table, left-click **Administration** from the toolbar, go to **Warehouses/Locations**, and left-click **W/H List**. Steps for creating a warehouse may be found in the procedure "Creating a Warehouse" within the Material Management section of this manual.

- i. Left-click the **Remit Debit Payments to** field containing the ellipses
- ii. The Warehouse/Address List search window will appear.
- iii. Select the appropriate address (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- c. **Default R.F.Q. Type** Identify they type of request for quote that will most usually be issued to the vendor.

NOTE: When a request for quote is created for the vendor, the request for quote will be of the type identified in this field; however, the type may be changed on the request for quote after its creation.

NOTE: "R.F.Q." is the default option for new vendor accounts.

- i. Left-click the drop down arrow in the **Default R.F.Q. Type** field.
- ii. Left-click the appropriate selection from the list of request for quote types.
- d. **Default P.O. Type** Identify they type of purchase order that will most usually be issued to the vendor.

NOTE: When a purchase order is created for the vendor, the purchase order will be of the type identified in this field; however, the type may be changed on the purchase order after its creation.

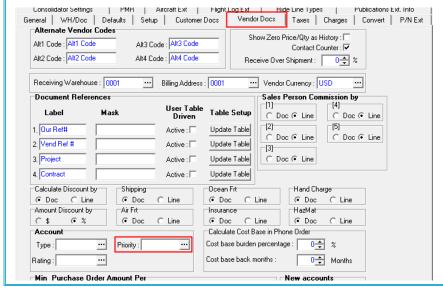
NOTE: "Purchase Order" is the default option for new vendor accounts.

- i. Left-click the drop down arrow **■** in the **Default P.O. Type** field.
- ii. Left-click the appropriate selection from the list of purchase order types.
- e. **Priority** and **Copy to Doc** check box
 - i. **Priority** Identify the priority that should most usually be associated with documents associated with the vendor.

NOTE: To complete the **Priority** field, the appropriate priority must be listed in the **Priority List**. To access this table, left-click **Administration** from the toolbar, go to **Document Tables List by Code**, and left-click **Priority Code**.



NOTE: The default value for the **Priority** field (when new accounts are created) is managed within the **Company Setup**. To set up the default **Priority**, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Priority** may be identified on the **Vendor Docs** tab.



- 1. Left-click the **Priority** field containing the ellipses
- 2. The **Priority List** search window will appear.
- 3. Select the appropriate priority (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- ii. **Copy to Doc** check box Mark the check box as "checked" if the default priority identified in the **Priority** field should be copied to documents associated with the vendor.

NOTE: If the **Copy to Doc** check box is marked as "checked", the default priority will be copied to the **Priority** field on the header of documents associated with the vendor.

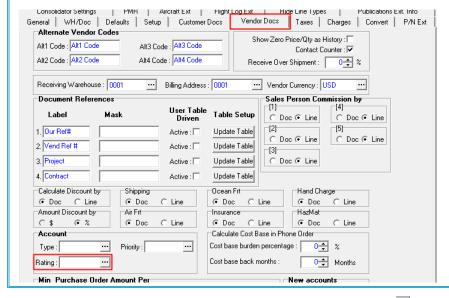
If the **Copy to Doc** check box is not marked as "checked", the default priority will not be copied to the **Priority** field on the header of documents associated with the vendor, and instead will be blank.

In both situations, the **Priority** on the header of the document may be changed after its creation.

f. Account Rating - Identify the rating of the vendor based upon a rating system outlined by your organization.

NOTE: To complete the **Account Rating** field, the appropriate rating must be listed in the **Rating List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Account Rating**.

NOTE: The default value for the **Account Rating** field (when new accounts are created) is managed within the **Company Setup**. To set up the default **Account Rating**, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Rating** may be identified on the **Vendor Docs** tab.

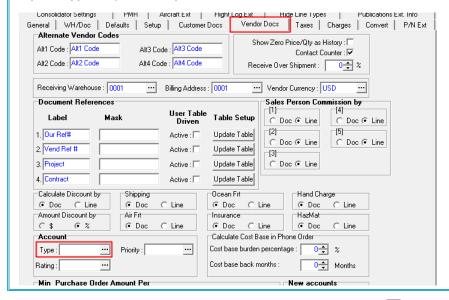


- i. Left-click the **Account Rating** field containing the ellipses
- ii. The **Rating List** search window will appear.
- iii. Select the appropriate rating (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- g. Account Type Identify the type of the vendor based upon a classification system outlined by your organization.

NOTE: To complete the **Account Type** field, the appropriate type must be listed in the **Account Type List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Account Type**.



NOTE: The default value for the **Account Type** field (when new accounts are created) is managed within the **Company Setup**. To set up the default **Account Type**, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Type** may be identified on the **Vendor Docs** tab.



- i. Left-click the **Account Type** field containing the ellipses
- ii. The **Account Type List** search window will appear.
- iii. Select the appropriate account type (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- h. **User Line Numbers** check box Mark the check box as "checked" if users creating or modifying documents associated with the vendor should be allowed to assign line numbers to lines on those documents.

NOTE: If the check box is marked as "checked", users creating or modifying documents associated with the vendor may assign line numbers to lines on those documents.

If the check box is not marked as "checked", the users creating or modifying document associated with the vendor will not be able to assign line numbers on those documents, but instead the system will generate line numbers for the document.



i. **Print Vendor P/N** check box - Mark the check box as "checked" if the vendor's part numbers (if they exist) should be printed on documents associated with the vendor instead of the part number identified in the **P/N** field of the part master record.

NOTE: The vendor part number is identified by creating a cross-reference where the type of cross-reference is "Vendor/MFG" and the vendor is identified. Steps for creating cross-references for part numbers may be found in the procedure "Creating Cross-References for Part Master Records" within the Material Management section of this manual.

j. **Print Our P/N** check box - Mark the check box as "checked" if the part number identified in the **P/N** field of the parts master record should be printed on documents associated with the vendor.

NOTE: If both the **Print Vendor P/N** and **Print Our P/N** check boxes are checked, the system will print both the vendor's part number (if it exists) and the part number identified in the **P/N** field of the part master record on documents associated with the vendor.

k. **Send Documents By** - Identify the method of delivery that is assigned to the **Default** button in the print window for documents associated with the vendor.



NOTE: A **Print** button, **Fax** button, and **Email** button will appear in the print window regardless of the selection made in the **Send Documents By** field.

NOTE: "Hardcopy (Printer)" is the default option for new vendor accounts.

- i. Left-click the drop down arrow in the **Send Documents By** field.
- ii. Left-click the appropriate selection from the list of delivery methods.
- I. Emails Format Identify the default format in which email will be sent to the vendor.

NOTE: "PDF format" is the default option for new vendor accounts.

- i. Left-click the drop down arrow in the **Emails Format** field.
- ii. Left-click the appropriate selection from the list of formats.

m. Send Fax and Time Zone

i. **Send Fax** - Identify the time at which all faxes should be transmitted to the vendor.

NOTE: If the time is set to "00:00", all faxes will be transmitted to the vendor immediately upon the system being instructed send a fax to the vendor.



ii. **Time Zone** - Identify the time zone (in relation to the system time) that relates to the **Send Fax** field.

EXAMPLE: If all faxes should be sent out at 8:30 PM Eastern time and the system is set to Pacific time, then multiple combinations of data in the **Send Fax** and **Time Zone** fields will provide identical results.

If a value of "20:30" is placed in the **Send Fax** field and a value of "3" is placed in the **Time Zone** field, then the system will send out the fax at 20:30 local + 3 hours (or 17:30 + 3 hours local). In this case, no clock time conversion is required, but maintenance of time zone is required.

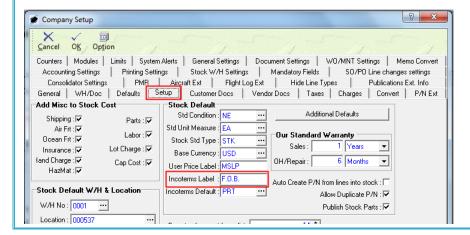
It is possible to achieve the same results using local time by placing a value of "17:30" in the Send Fax field and a value of "0" in the Time Zone field. In this case, clock time conversion is required, but time zone is ignored.

n. Shipping group box

i. Incoterms label (field is not labeled on the screen) - Identify the label that should appear for incoterms on documents associated with the vendor.

NOTE: When a document is created and associated with a vendor, the incoterms label in that document will be copied from the vendor file; however, the label may be changed on the document after its creation.

NOTE: The default value for the **Incoterms Label** field (when new accounts are created) is managed within the **Company Setup**. To set up the default **Incoterms Label**, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Incoterms Label** may be identified on the **Setup** tab.



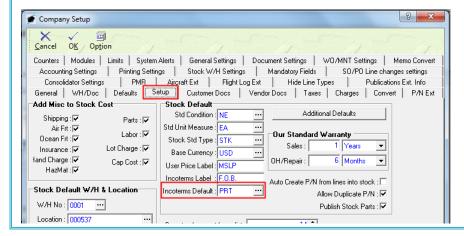


ii. Incoterms Default (not labeled on the screen)- Identify the incoterms that should normally exist for documents associated with the vendor.

NOTE: When a document is created and associated with a vendor, the incoterms in that document will be copied from the vendor file; however, the incoterms may be changed on the document after its creation.

NOTE: To complete the incoterms default field, the appropriate incoterms code must be listed in the **Incoterms (FOB/CIF...) List**. To access this table, left-click **Administration** from the toolbar, go to **Tables List by Name**, and left-click **Incoterms (FOB/CIF...)**.

NOTE: The default value for the Incoterms Default field (when new accounts are created) is managed within the Company Setup. To set up the default Incoterms Default, left-click Administration from the toolbar, go to System Setup, then left-click on System General Defaults. The Company Setup window will appear. Default Incoterms Default may be identified on the Setup tab.



- 1. Left-click the incoterms default field containing the ellipses
- 2. The Incoterms (FOB/CIF...) List search window will appear.
- 3. Select the appropriate incoterms (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- iii. Ship Via Identify the carrier that your organization will instruct the vendor to use most usually.

NOTE: To complete the **Ship Via** field, the carrier must be listed in the **Ship Via List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Ship Via**.

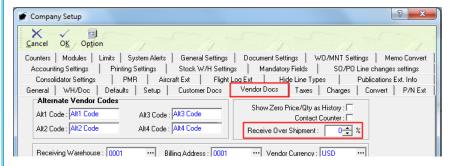
NOTE: When a document is created and associated with a vendor, the **Ship Via** in that document will be copied from the vendor file; however, the **Ship Via** may be changed on the document after its creation.

1. Left-click the **Ship Via** field containing the ellipses



- 2. The **Ship Via List** search window will appear.
- 3. Select the appropriate carrier (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- iv. **Over Ship by** Identify the percentage of the ordered quantity that your organization may receive above the quantity ordered if received from the vendor. The spinner arrows \implies may also be used to adjust the number in whole number increments.

NOTE: The default value for the Over Ship by field (when new accounts are created) is managed within the Company Setup. To set up the default Over Ship by percentage, left-click Administration from the toolbar, go to System Setup, then left-click on System General Defaults. The Company Setup window will appear. Default Receive Over Shipment may be identified on the Vendor Docs tab.



EXAMPLE: If the **Over Ship By** field is set to 10%, then if a quantity of 100 ea is ordered from the vendor, then when the order is received, up to 110 ea (100 ea + (100 ea * 10%)) may be received.

If the **Over Ship By** field is set to 0%, then a maximum quantity of 100 ea may be received.

o. **Create Receivers per Line** check box - Mark the check box as "checked" if each line of purchase orders associated with the vendor should be received on individual receivers.

NOTE: If the check box is marked as "checked", the user receiving purchase orders associated with the vendor will be required to receive each line on a separate receiver.

If the check box is not marked as "checked", the user receiving purchase orders associated with the vendor will be allowed to receive all lines on a separate receiver.

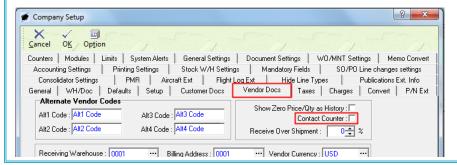
p. **System Contacts Counter** check box - Mark the check box as "checked" if contact numbers should be assigned by the system for contacts associated with the vendor.

NOTE: If the check box is marked as "checked", each new contact will be assigned the next contact number in the contact counter.

If the check box is not marked as "checked", each new contact will be assigned a contact number by the user.

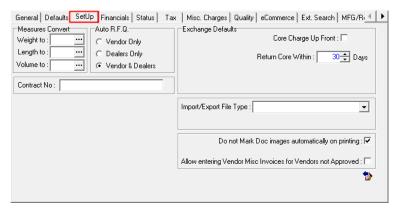


NOTE: The default value for the System Contacts Counter field (when new accounts are created) is managed within the Company Setup. To set up the default System Contacts Counter, left-click Administration from the toolbar, go to System Setup, then left-click on System General Defaults. The Company Setup window will appear. Default Contact Counter may be identified on the Vendor Docs tab.





5. **Setup Tab**



- a. Measures Convert group box
 - i. **Weight to** identifies the weight unit of measure to which weights on documents associated with the vendor will be converted.

NOTE: To complete the **Weight to** field, the unit of measure must be listed in the **Weight List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Weight**.

- 1. Left-click the **Weight to** field containing the ellipses
- 2. The **Weight List** search window will appear.
- 3. Select the appropriate unit of measure (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).

NOTE: For weight conversions to be calculated, a weight conversion must exist that includes both the unit of measure that the weight is being converted from and the unit of measure identified in the **Weight to** field.

Weight conversions are managed in the **Convert Weight List**. To access this table, left-click **Administration** from the toolbar, go to **Conversion Tables**, and left-click **Weight**.

ii. **Length to** - identifies the length unit of measure to which lengths on documents associated with the vendor will be converted.

NOTE: To complete the **Length to** field, the unit of measure must be listed in the **Length/Width/Height List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Length/Width/Height**.

- 1. Left-click the **Length to** field containing the ellipses
- 2. The **Length/Width/Height List** search window will appear.
- 3. Select the appropriate unit of measure (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).



NOTE: For length conversions to be calculated, a length conversion must exist that includes both the unit of measure that the length is being converted from and the unit of measure identified in the **Length to** field.

Length conversions are managed in the **Convert Length List**. To access this table, left-click **Administration** from the toolbar, go to **Conversion Tables**, and left-click **Length**.

iii. **Volume to** - identifies the volume unit of measure to which volumes on documents associated with the vendor will be converted.

NOTE: To complete the **Volume to** field, the unit of measure must be listed in the **Volume List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Volume**.

- 1. Left-click the **Volume to** field containing the ellipses
- 2. The **Volume List** search window will appear.
- 3. Select the appropriate unit of measure (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).

NOTE: For volume conversions to be calculated, a volume conversion must exist that includes both the unit of measure that the volume is being converted from and the unit of measure identified in the **Volume to** field.

Volume conversions are managed in the **Convert Volume List**. To access this table, left-click **Administration** from the toolbar, go to **Conversion Tables**, and left-click **Volume**.

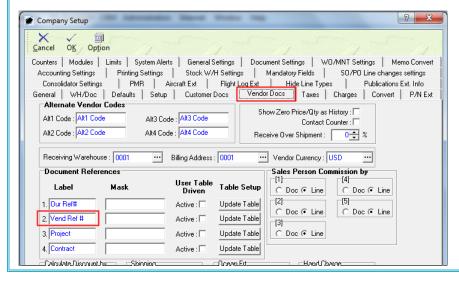
b. **Auto R.F.Q.** group box - Identify whether the AutoSource module (if used) should send request for quotes to the vendor (the manufacturer of an item), the dealers of the vendor (the distributers of the manufacturer's items) or both.

NOTE: Instructions on identification of dealers and the use of the AutoSource module may be found in the procedure "AutoSource Module" within the Purchasing section of this manual.

c. **Contract No** - Identify the default contract number associated with the vendor. [20-character limit]

NOTE: The number in the **Contract No** field will be copied to the **REF2** field in the header of all documents associated with the vendor.

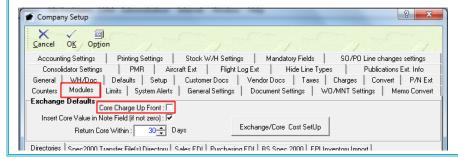
NOTE: The **REF2** field label may be modified in the **Company Setup**. To modify the label for this field, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. The label may be identified on the **Vendor Docs** tab.



d. **Exchange Defaults** group box

i. **Core Charge Up Front** check box - Mark the check box as "checked" if the vendor charges your organization for cores in exchange transactions (as if they will not receive a core) until the core is actually received by the vendor (at which time they process a payment for the core).

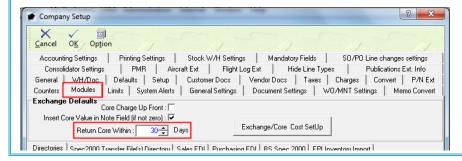
NOTE: The default value for the **Core Charge Up Front** check box (when new accounts are created) is managed within the **Company Setup**. To set up the default **Core Charge Up Front** check box, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Core Charge Up Front** check box may be identified on the **Modules** tab.





ii. **Return Core Within** - Identify the number of days that the vendor allows your organization to return cores to them in exchange transactions. The spinner arrows may also be used to adjust the number in whole number increments.

NOTE: The default value for the **Return Core Within** field (when new accounts are created) is managed within the **Company Setup**. To set up the default **Return Core Within** value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Return Core Within** value may be identified on the **Modules** tab.



- e. **Import/Export File Type** Identify the type of file that should be looked for when importing files and created when files associated with the vendor are exported
 - i. Left-click the drop down arrow in the Import/Export File Type field.
 - ii. Left-click the appropriate selection from the list of file types.
- f. **Do not Mark Doc images automatically on printing** check box Mark the check box as "checked" if attachments linked to documents associated with the vendor should not be marked to print automatically in the print window.

NOTE: It may be necessary that particular images linked to part numbers and/or bin locations are attached to all requests for quote, purchase shippers, and/or claims when associated with the vendor. The list of required images may be populated in the print window automatically within the "Vendor Required Image Types" option discussed separately in this procedure.

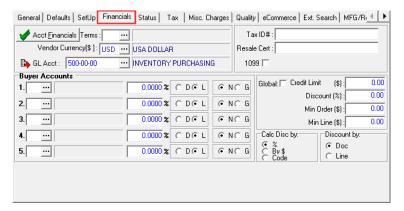
g. **Allow entering Vendor Misc Invoices for Vendors not Approved** check box - Mark the check box as "checked" if miscellaneous invoices should be able to be created for the vendor even when the vendor is not approved.

NOTE: This check box applies only to the vendor and does not affect the ability to create miscellaneous invoices for any other vendor.

NOTE: Instructions on creating miscellaneous invoices may be found in the procedure "Creating Miscellaneous Invoices" within the Accounting section of this manual.



6. Financials Tab



a. **Acct Financials** button - Left-click the **Acct Financials** button. The **Financial information for [Vendor]** window will appear displaying a predetermined set of information about the vendor.

NOTE: The information provided in the **Financial information for [Vendor]** window and the format in which it is displayed cannot be modified; however, there are multiple canned reports available as well as unlimited custom reporting options.



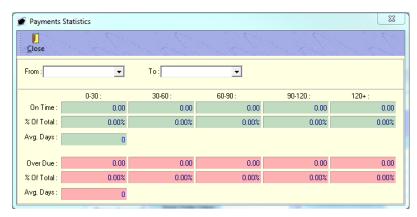
i. **Payments** - Left-click the **Payments** button in the **Financial information for [Vendor]** window toolbar to view all payments made to the vendor.



ii. **Credit Limit Details** - Left-click the **Credit Limit Details** button. The **Vendor Credit Limit Balance** window will appear displaying the calculated open credit balance.



- 1. Left-click the **Open Invoices** button on the **Vendor Credit Limit Balance** window to view invoices that have not yet been fully paid to the vendor.
- 2. Left-click the **Account Open Credit** button on the **Vendor Credit Limit Balance** window to view credits that have been issued by the vendor but not yet redeemed.
- iii. **Payments Statistics** Left-click the **Payments Statistics** button. The **Payment Statistics** window will appear displaying on time and overdue payments to the vendor.



NOTE: The range for which statistics are displayed may be modified by identifying a start date in the **From** field and/or an end date in the **To** field.

- 1. From Identify the date from which the statistics should begin being compiled.
 - a. Left-click the drop down arrow In the **From** field.
 - b. The date widget will appear.
 - c. Left-click the date that corresponds to the date from which the statistics should begin being compiled.

NOTE: If the **From** field is left blank, statistics will begin upon the first transaction associated with the vendor.



- 2. **To** Identify the date to which the statistics should finish being compiled.
 - a. Left-click the drop down arrow In the **To** field.
 - b. The date widget will appear.
 - c. Left-click the date that corresponds to the date to which the statistics should finish being compiled.

NOTE: If the **To** field is left blank, statistics will finish upon the last transaction associated with the vendor.

b. **Vendor Currency** - Identify the currency used by the vendor.

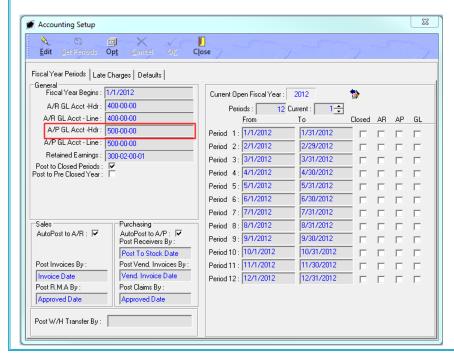
NOTE: To complete the **Vendor Currency** field, the appropriate currency must be listed in the **Currency List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Name**, and left-click **Currency**.

- i. Left-click the ellipses in the **Currency** field.
- ii. The **Currency List** search window will appear.
- iii. Select the appropriate currency (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- c. **GL Acct** Identify the general ledger account that should be used in purchase transactions associated with the vendor.

NOTE: To complete the **GL Acct** field, the appropriate bank must be listed in the **GL Accounts List**. To access this table, left-click **Financials** from the toolbar, go to **Administration**, and left-click **GL Accounts Table**.



NOTE: The default value for the **GL Acct** field (when new accounts are created) is managed within the **Accounting Setup**. To set up the default **GL Account** value for new vendors, left-click **Financials** from the toolbar, go to **Administration**, then left-click on **Accounting Setup**. The **Accounting Setup** window will appear. Default **GL Acct** (for accounts payable) value may be identified on the **Fiscal Year Periods** tab.



- i. Left-click the **GL Acct** field.
- ii. The **Currency List** search window will appear.
- iii. Select the appropriate currency (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- d. **Tax ID #** Identify the vendor's tax identification number (optional).
- e. **Resale Cert** Identify the vendor's resale certificate number (optional).
- f. **1099** check box Mark the check box as "checked" if the vendor requires a 1099 form be issued annually for tax purposes.
- g. Buyer Accounts group box
 - i. **Buyer 1** line may be used to identify the primary contact within your organization and/or to identify a commission for that primary contact.



 Buyer 1 field - Identify the employee who should appear on purchasing documents as "Our Contact" in the event that the vendor needs to contact your organization regarding the document.

NOTE: To complete the **Buyer 1** field, the appropriate user must be listed in the **Users List**.

To access this table, left-click **Administration** from the tool bar, go to **Pentagon Users and Groups**, and left-click **User List**.

Steps for creating a user may be found in the procedure "Creating a User" within the System Administration section of this manual.

- a. Left-click the **Buyer 1** field.
- b. The **Users List** search window will appear.
- c. Select the appropriate user (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- 2. **Percentage** field Identify the percent commission that the user identified in the **Buyer 1** field should receive for purchases from the vendor.
- 3. Document vs. Line radio buttons Identify whether the commission percentage is based upon the document amount or line amount.
 - a. **D** Left-click the radio button to the left of the **D** label to identify that the commission percentage is based upon the document amount.
 - b. **L** Left-click the radio button to the left of the **L** label to identify that the commission percentage is based upon the line amount.
- 4. Net vs Gross radio button Identify whether the commission is based upon the net amount of the document/line or the gross amount of the document/line.
 - a. **N** Left-click the radio button to the left of the **N** label to identify that the commission percentage is based upon the net amount of the document/line.
 - b. **G** Left-click the radio button to the left of the **G** label to identify that the commission percentage is based upon the gross amount of the document/line.

NOTE: All values identified on the **Buyer 1** line are default values for documents associated with the vendor. All values may be changed on the actual document if necessary.

- ii. **Buyer 2 Buyer 5 lines** may be used to identify commission for purchasing employees.
 - 1. **Buyer** field Identify the employee who will receive commission on purchases from the vendor.

NOTE: To complete the **Buyer** field, the appropriate user must be listed in the **Users List**. To access this table, left-click **Administration** from the tool bar, go to **Pentagon Users and Groups**, and left-click **User List**.



Steps for creating a user may be found in the procedure "Creating a User" within the System Administration section of this manual.

- a. Left-click the **Buyer** field.
- b. The **Users List** search window will appear.
- c. Select the appropriate user (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- 2. **Percentage** field Identify the percent commission that the user identified in the **Buyer** field should receive for purchases from the vendor.
- 3. Document vs. Line radio buttons Identify whether the commission percentage is based upon the document amount or line amount.
 - a. **D** Left-click the radio button to the left of the **D** label to identify that the commission percentage is based upon the document amount.
 - b. **L** Left-click the radio button to the left of the **L** label to identify that the commission percentage is based upon the line amount.
- 4. Net vs Gross radio button Identify whether the commission is based upon the net amount of the document/line or the gross amount of the document/line.
 - a. **N** Left-click the radio button to the left of the **N** label to identify that the commission percentage is based upon the net amount of the document/line.
 - G Left-click the radio button to the left of the G label to identify that the commission percentage is based upon the gross amount of the document/line.

NOTE: All values identified on the **Buyer 2 - Buyer 5** lines are default values for documents associated with the vendor. All values may be changed on the actual document if necessary.

- h. Global check box and Credit Limit field
 - i. Global check box Mark the check box as "checked" if the credit limit identified in the Credit
 Limit field applies to all vendor files with the same account number combined (i.e. sub-account numbers will be ignored).

NOTE: If the **Global** check box is marked on multiple vendors who have the same account number but different sub-account numbers, the global credit limit will be set at the sum of the values identified in the **Credit Limit** field for those vendor files.

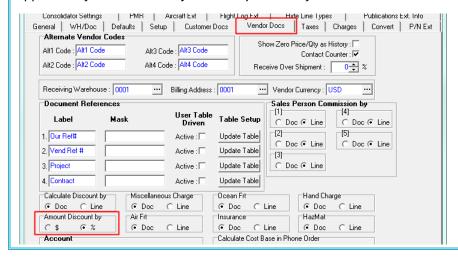
ii. **Credit Limit** field - Identify the amount of credit that the vendor is willing to extend to your organization.



Calc Disc by radio buttons and Discount field

NOTE: Values identified concerning discounts are default values for documents associated with the vendor. All values may be changed on the actual document if necessary.

NOTE: The default value for the **Calc Disc by** field (when new accounts are created) is managed within the **Company Setup**. To set up the default **Calc Disc by** value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Calc Disc by** value may be identified on the **Vendor Docs** tab.



- i. To identify that the standard discount is calculated based upon a percentage:
 - 1. **Calc Disc by** radio button left-click the radio button to the left of the % label to identify that the default discount is calculating using a percentage.
 - 2. **Discount** field identify the percentage of the default discount.
- ii. To identify that the standard discount is a fixed amount:
 - Calc Disc by radio button left-click the radio button to the left of the By \$ label to identify that the default discount is a fixed amount.
 - 2. **Discount** field identify the amount of the default discount.
- iii. To identify that the standard discount is based upon a standard discount code:
 - 1. **Calc Disc by** radio button left-click the radio button to the left of the **Code** label to identify that the default discount is based upon a standard discount code.
 - 2. **Discount** field identify the amount of the default discount.

NOTE: To complete the **Discount** field when the **Code** radio button is selected in the **Calc Disc by** group box, the appropriate currency must be listed in the **Discount Code List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Name**, and left-click **Discount Code**.

Left-click the **Discount** field.

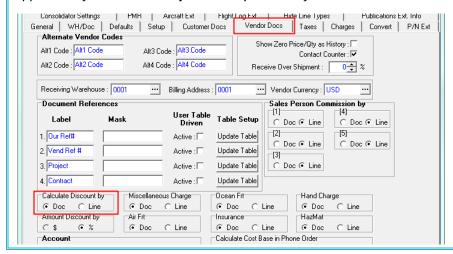


- b. The **Discount Code List** search window will appear.
- c. Select the appropriate code (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).

j. **Discount by** radio button

- i. **Doc** Left-click the radio button to the left of the **Doc** label to identify that the discount is based upon the document amount.
- ii. **Line** Left-click the radio button to the left of the **Line** label to identify that the discount is based upon the line amount.

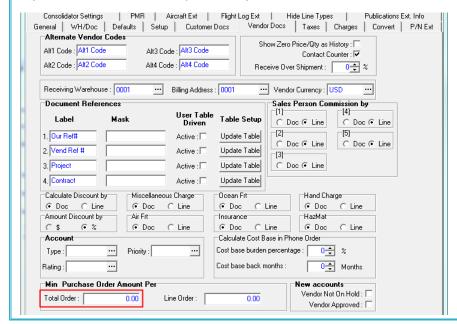
NOTE: The default value for the **Discount by** field (when new accounts are created) is managed within the **Company Setup**. To set up the default **Discount by** value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Discount by** value may be identified on the **Vendor Docs** tab.





k. Min Order - Identify the minimum document amount that the vendor allows on purchasing documents.

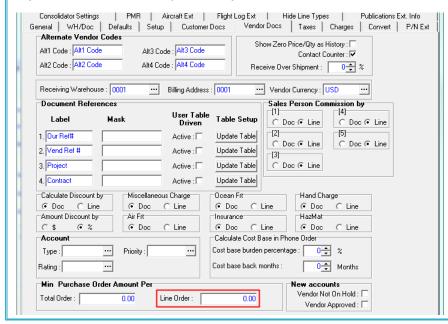
NOTE: The default value for the **Min Order** field (when new accounts are created) is managed within the **Company Setup**. To set up the default **Min Order** value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Min Order** value may be identified on the **Vendor Docs** tab.





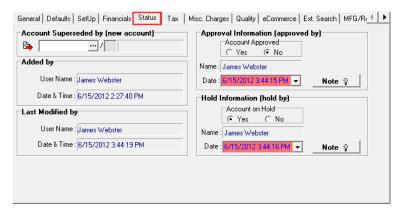
I. Min Line - Identify the minimum line amount that the vendor allows on purchasing documents.

NOTE: The default value for the **Min Line** field (when new accounts are created) is managed within the **Company Setup**. To set up the default **Min Line** value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Min Line** value may be identified on the **Vendor Docs** tab.





7. Status Tab



a. **Account Superseded by (new account)** - Identify the vendor account that supersedes the vendor account (if applicable).

NOTE: If a vendor account has been superseded, a **Confirm** dialog box will appear indicating that the vendor account that was selected has been superseded. The user may continue to associate a superseded vendor with any document.

- b. **Added by** Displays the user who created the vendor account.
- c. **Last Modified By** Displays the user who last modified the vendor account.

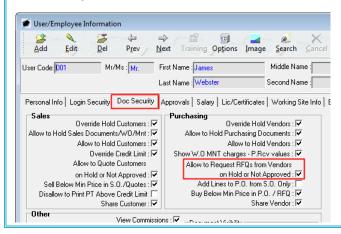


d. Approval Information (approved by) group box

NOTE: An account that is not approved may not normally be associated with documents. However, each user may be given the right to send requests for quote to vendors whose accounts are not approved if their user account is setup properly.

To allow a user to send requests for quote to vendors whose accounts are not approved, left-click **Administration** from the toolbar, go to **Pentagon Users & Groups**, then left-click **Users List**. The **Users List** search window will appear. Left-click the line that corresponds to the user for whose settings are to be adjusted and left-click the **OK** button or double-click the line that corresponds to the user for whose settings are to be adjusted. The user's **User/Employee Information window** will appear.

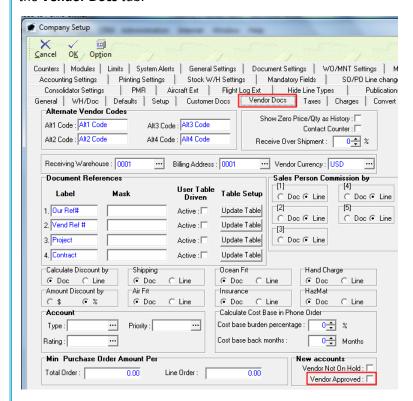
The user may be given rights to send requests for quote to vendors whose accounts are not approved by marking the check box labeled "Allow to Request RFQs from Vendor on Hold or Not Approved" on the **Doc Security** tab as "checked".





i. **Account Approved** - Identify the approval status of the vendor account.

NOTE: The default value for the **Account Approved** field (when new accounts are created) is managed within the **Company Setup**. To set up the default **Account Approved** value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Account Approved** value may be identified on the **Vendor Docs** tab.



If the **Vendor Approved** check box is marked as "checked", then the **Account Approved** will be marked as "Yes" for all new vendor accounts.

If the **Vendor Approved** check box is not marked as "checked", then the **Account Approved** will be marked as "No" for all new vendor accounts.

- 1. **Yes** the vendor account is approved for use.
- 2. **No** the vendor account is not approved for use.
- ii. Name displays the user who last modified the approval status of the vendor account.

NOTE: Any user may approve a vendor account.

- iii. Date displays the date and time the approval status of the vendor account was modified.
- iv. Note button -
 - Left-click the Memo button.



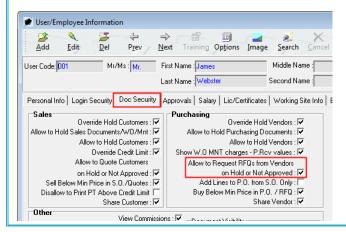
- 2. The **Memo Editor** window will appear. Left-click the **Edit** button to add notes.
- 3. Type the memo.
- 4. Left-click the **OK** button in the **Memo Editor** window toolbar to save the message.
- 5. When the **Memo** field is not blank, the light bulb on the appropriate button will be highlighted in yellow .

e. Hold Information (hold by) group box

NOTE: An account that is on hold may not normally be associated with documents. However, each user may be given the right to send requests for quote to vendors whose accounts are on hold if their user account is setup properly.

To allow a user to send requests for quote to vendors on hold, left-click **Administration** from the toolbar, go to **Pentagon Users & Groups**, then left-click **Users List**. The **Users List** search window will appear. Left-click the line and left-click the **OK** button (or double-click the line) that corresponds to the user for whose settings are to be adjusted. The user's **User/Employee Information window** will appear.

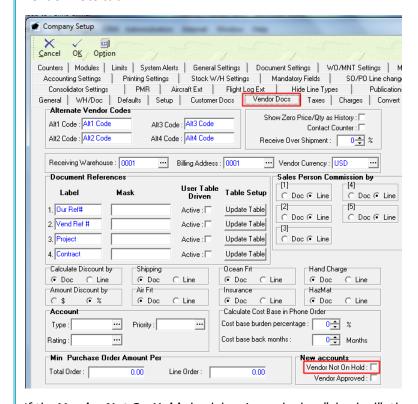
The user may be given rights to send requests for quote to vendors whose accounts are on hold by marking the check box labeled "Allow to Request RFQs from Vendor on Hold or Not Approved" on the **Doc Security** tab as "checked".





i. **Account on Hold** - Identify the hold status of the vendor account.

NOTE: The default value for the **Account on Hold** field (when new accounts are created) is managed within the **Company Setup**. To set up the default **Account on Hold** value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Default **Account on Hold** value may be identified on the **Vendor Docs** tab.



If the **Vendor Not On Hold** check box is marked as "checked", then the **Account on Hold** will be marked as "No" for all new vendor accounts.

If the **Vendor Not On Hold** check box is not marked as "checked", then the **Account on Hold** will be marked as "Yes" for all new vendor accounts.

- 1. Yes the vendor account is on hold.
- 2. **No** the vendor account is not on hold.

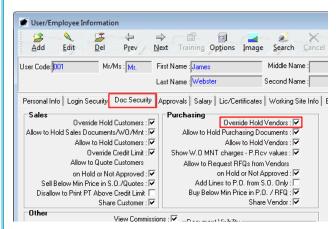


ii. Name - displays the user who last modified the hold status of the vendor account.

NOTE: Only particular users may change the hold status of a vendor account.

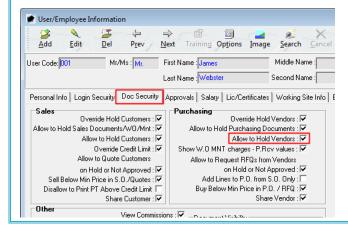
To allow a user to remove the hold status from vendor accounts, left-click **Administration** from the toolbar, go to **Pentagon Users & Groups**, then left-click **Users List**. The **Users List** search window will appear. Left-click the line and left-click the **OK** button (or double-click the line) that corresponds to the user for whose settings are to be adjusted. The user's **User/Employee Information window** will appear.

The user may be given rights to remove the hold status from vendor accounts by marking the check box labeled "Override Hold Vendors" on the **Doc Security** tab as "checked".



To allow a user to place a hold status on vendor accounts, left-click **Administration** from the toolbar, go to **Pentagon Users & Groups**, then left-click **Users List**. The **Users List** search window will appear. Left-click the line and left-click the **OK** button (or double-click the line) that corresponds to the user for whose settings are to be adjusted. The user's **User/Employee Information window** will appear.

The user may be given rights to place a hold status on vendor accounts by marking the check box labeled "Allow to Hold Vendors" on the **Doc Security** tab as "checked".

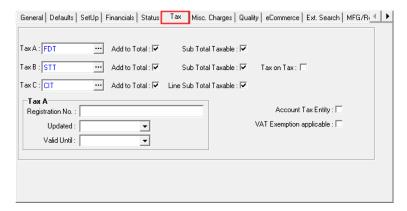




- iii. **Date** displays the date and time the hold status of the vendor account was modified.
- iv. Note button -
 - 1. Left-click the **Memo** button.
 - 2. The **Memo Editor** window will appear. Left-click the **Edit** button to add notes.
 - 3. Type the memo.
 - 4. Left-click the **OK** button in the **Memo Editor** window toolbar to save the message.
 - 5. When the **Memo** field is not blank, the light bulb on the appropriate button will be highlighted in yellow .



8. Tax Tab



a. Tax A line

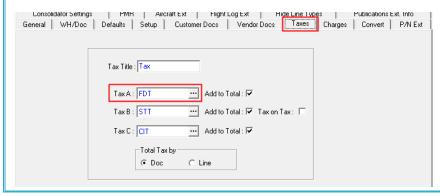
NOTE: If there is no primary tax applied to purchases from the vendor, all fields on the **Tax A** line may be ignored except to ensure the **Add to Total** check box is not marked as "checked".

NOTE: All values identified on the **Tax A** line are default values for documents associated with the vendor. All values may be changed on the actual document if necessary.

i. **Tax A** - identify the primary tax that is applied to purchases from the vendor.

NOTE: To complete the **Tax A** field, the appropriate tax must be listed in the **Tax List**. To access this table, left-click **Administration** from the toolbar, go to **Documents Tables List by Code**, and left-click **Tax List**.

NOTE: The default **Tax A** field value for new vendor accounts is managed within the **Company Setup**. To set up the default value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. The default **Tax A** value may be identified on the **Taxes** tab.

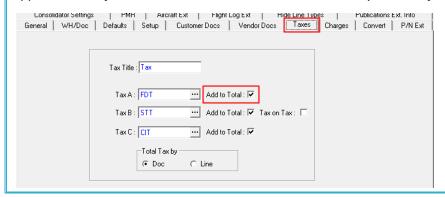


ii. Add to Total check box - Mark the check box as "checked" if the tax identified in the Tax A field should be applied to purchases from the vendor.

NOTE: If the **Add to Total** check box is marked as "checked", the tax identified in the **Tax A** field will be applied to purchases from the vendor.

If the **Add to Total** check box is not marked as "checked", the tax identified in the **Tax A** field will not be applied to purchases from the vendor.

NOTE: The default Tax A **Add to Total** check box value for new vendor accounts is managed within the **Company Setup**. To set up the default value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. The default Tax A **Add to Total** check box value may be identified on the **Taxes** tab.



iii. **Sub Total Taxable** check box - Mark the check box as "checked" if the tax is to be applied to purchases from the vendor before miscellaneous charges are applied.

NOTE: If the **Sub Total Taxable** check box is marked as "checked", the tax identified in the **Tax A** field will be applied to purchases from the vendor before miscellaneous charges are applied. In other words, miscellaneous charges that are applied as a percentage will be based upon the purchase from the vendor plus the tax applied to that purchase.

If the **Sub Total Taxable** check box is not marked as "checked", the tax identified in the **Tax A** field will be applied to purchases from the vendor after miscellaneous charges are applied. In other words, miscellaneous charges that are applied as a percentage will be based upon the purchase from the vendor not including the tax applied to that purchase.

NOTE: The default Tax A **Sub Total Taxable** check box value for new vendor accounts is managed within the **Company Setup**. To set up the default value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. The default Tax A **Sub Total Taxable** check box value may be identified on the **Charges** tab.





b. Tax B line

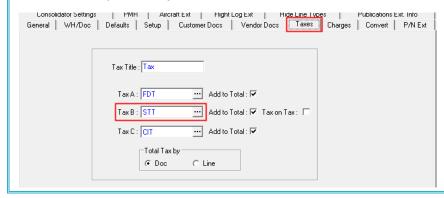
NOTE: If there is no secondary tax applied to purchases from the vendor, all fields on the **Tax B** line may be ignored except to ensure the **Add to Total** check box is not marked as "checked".

NOTE: All values identified on the **Tax B** line are default values for documents associated with the vendor. All values may be changed on the actual document if necessary.

i. **Tax B** - identify the secondary tax that is applied to purchases from the vendor.

NOTE: To complete the **Tax B** field, the appropriate tax must be listed in the **Tax List**. To access this table, left-click **Administration** from the toolbar, go to **Documents Tables List by Code**, and left-click **Tax List**.

NOTE: The default **Tax B** field value for new vendor accounts is managed within the **Company Setup**. To set up the default value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. The default **Tax B** value may be identified on the **Taxes** tab.



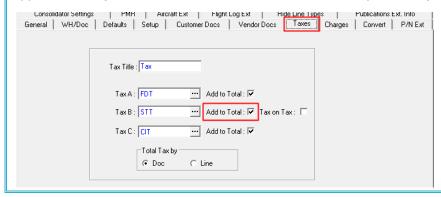


ii. Add to Total check box - Mark the check box as "checked" if the tax identified in the Tax B field should be applied to purchases from the vendor.

NOTE: If the **Add to Total** check box is marked as "checked", the tax identified in the **Tax B** field will be applied to purchases from the vendor.

If the **Add to Total** check box is not marked as "checked", the tax identified in the **Tax B** field will not be applied to purchases from the vendor.

NOTE: The default Tax B **Add to Total** check box value for new vendor accounts is managed within the **Company Setup**. To set up the default value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. The default Tax B **Add to Total** check box value may be identified on the **Taxes** tab.



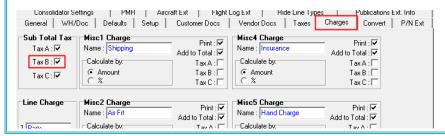


iii. **Sub Total Taxable** check box - Mark the check box as "checked" if the tax is to be applied to purchases from the vendor before miscellaneous charges are applied.

NOTE: If the **Sub Total Taxable** check box is marked as "checked", the tax identified in the **Tax B** field will be applied to purchases from the vendor before miscellaneous charges are applied. In other words, miscellaneous charges that are applied as a percentage will be based upon the purchase from the vendor plus the tax applied to that purchase.

If the **Sub Total Taxable** check box is not marked as "checked", the tax identified in the **Tax B** field will be applied to purchases from the vendor after miscellaneous charges are applied. In other words, miscellaneous charges that are applied as a percentage will be based upon the purchase from the vendor not including the tax applied to that purchase.

NOTE: The default Tax B **Sub Total Taxable** check box value for new vendor accounts is managed within the **Company Setup**. To set up the default value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. The default Tax B **Sub Total Taxable** check box value may be identified on the **Charges** tab.



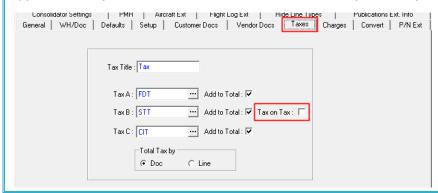


iv. **Tax on Tax** check box - Mark the check box as "checked" if **Tax B** is to be applied after **Tax A** is applied and inclusive of **Tax A**.

NOTE: If the **Tax on Tax** check box is marked as "checked", the tax identified in the **Tax B** field will be applied to purchases from the vendor after **Tax A** is applied. In other words, **Tax B** will be based upon the purchase from the vendor plus the **Tax A** applied to that purchase.

If the **Tax on Tax** check box is not marked as "checked", the tax identified in the **Tax B** field will be applied to purchases from the vendor before **Tax A** is applied. In other words, **Tax B** will be based upon the purchase from the vendor not including the **Tax A** applied to that purchase.

NOTE: The default Tax B **Tax on Tax** check box value for new vendor accounts is managed within the **Company Setup**. To set up the default value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. The default Tax B **Tax on Tax** check box value may be identified on the **Taxes** tab.



c. Tax C line

NOTE: If there is no third tax applied to purchases from the vendor, all fields on the **Tax C** line may be ignored except to ensure the **Add to Total** check box is not marked as "checked".

Also, **Tax C** is only applicable to transactions where taxes are applied by line as a fixed amount per quantity. Setup of **Tax C** is necessary only if taxes are applied by line as a fixed amount per quantity on documents associated with the vendor.

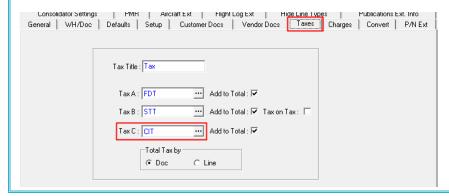
NOTE: All values identified on the **Tax C** line are default values for documents associated with the vendor. All values may be changed on the actual document if necessary.



i. **Tax C** - identify the tax that is applied to purchases from the vendor.

NOTE: To complete the **Tax C** field, the appropriate tax must be listed in the **Tax List**. To access this table, left-click **Administration** from the toolbar, go to **Documents Tables List by Code**, and left-click **Tax List**.

NOTE: The default **Tax C** field value for new vendor accounts is managed within the **Company Setup**. To set up the default value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. The default **Tax C** value may be identified on the **Taxes** tab.

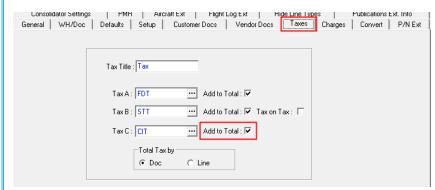


ii. Add to Total check box - Mark the check box as "checked" if the tax identified in the Tax C field should be applied to purchases from the vendor.

NOTE: If the **Add to Total** check box is marked as "checked", the tax identified in the **Tax C** field will be applied to purchases from the vendor.

If the **Add to Total** check box is not marked as "checked", the tax identified in the **Tax C** field will not be applied to purchases from the vendor.

NOTE: The default Tax C **Add to Total** check box value for new vendor accounts is managed within the **Company Setup**. To set up the default value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. The default Tax C **Add to Total** check box value may be identified on the **Taxes** tab.



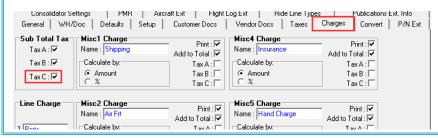


iii. **Line Sub Total Taxable** check box - Mark the check box as "checked" if the tax is to be applied to purchases from the vendor before miscellaneous charges are applied.

NOTE: If the **Sub Total Taxable** check box is marked as "checked", the tax identified in the **Tax A** field will be applied to purchases from the vendor before miscellaneous charges are applied. In other words, miscellaneous charges that are applied as a percentage will be based upon the purchase from the vendor plus the tax applied to that purchase.

If the **Sub Total Taxable** check box is not marked as "checked", the tax identified in the **Tax A** field will be applied to purchases from the vendor after miscellaneous charges are applied. In other words, miscellaneous charges that are applied as a percentage will be based upon the purchase from the vendor not including the tax applied to that purchase.

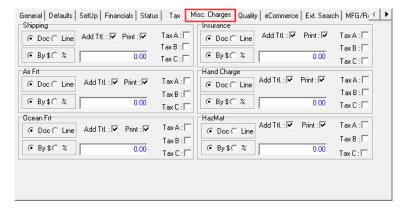
NOTE: The default Tax C **Line Sub Total Taxable** check box value for new vendor accounts is managed within the **Company Setup**. To set up the default value, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. The default Tax C **Line Sub Total Taxable** check box value may be identified on the **Charges** tab.



- d. Tax A group box
 - i. Registration No -
 - ii. Updated -
 - iii. Valid Until -
- e. Account Tax Entity check box -
- f. VAT Exemption applicable check box -



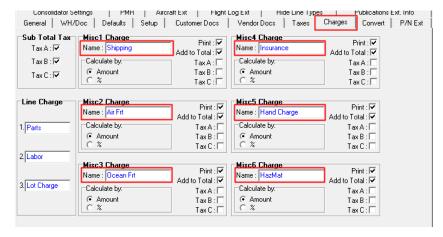
9. Misc. Charges Tab



a. System Defaults for New Vendor Accounts

This section describes the default values and settings for each miscellaneous charge that are managed within the **Company Setup**. These values and settings are copied to new vendor accounts when they are created; however, all of these values and settings may be changed within the vendor file (except the labels) if necessary. To set up the default values and settings, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear.

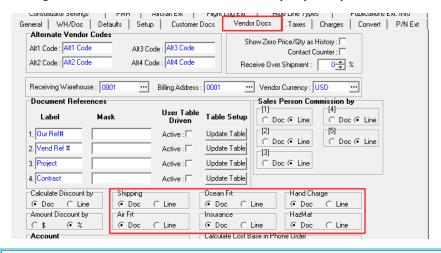
i. **Name** - The label associated with each miscellaneous charge can be modified on the Charges tab of the **Company Setup** window.



NOTE: The miscellaneous charges labels will be applied in all windows where miscellaneous charges appear and will be labeled identically in reference to both vendors and customers.



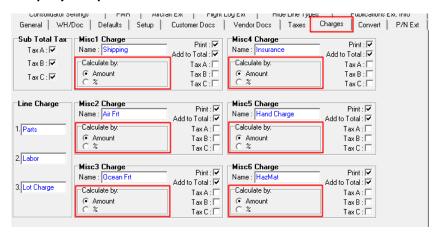
ii. **Document or Line** - Identifies whether the miscellaneous charge should calculated based upon the document as a whole or each individual line of the document. This default setting is managed on the **Vendor Docs** tab of the **Company Setup** window.



NOTE: The labels for miscellaneous charges mentioned previously will appear on this tab, but not until settings are saved by left-clicking the **OK** button in the **Company Setup** window toolbar and re-opening the **Company Setup**.

NOTE: This default setting applies only to vendor documents. A similar default setting is made on the **Customer Docs** tab for customer documents.

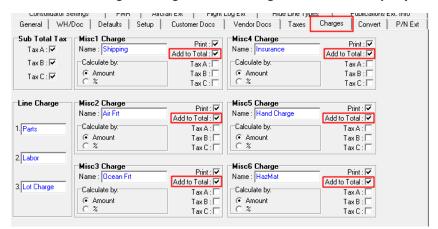
iii. **By \$ or %** - Identifies whether the miscellaneous charge should be a fixed amount that is applied or a percentage that is calculated. This default setting is managed on the **Charges** tab of the **Company Setup** window.



NOTE: The default for each miscellaneous charge will be applied identically in reference to both vendors and customers.

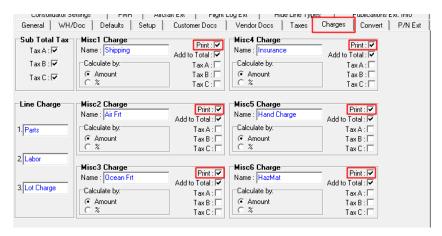


iv. **Add Ttl** - Identifies whether the miscellaneous charge should be added to the total of documents. This default setting is managed on the **Charges** tab of the **Company Setup** window.



NOTE: The default for each miscellaneous charge will be applied identically in reference to both vendors and customers.

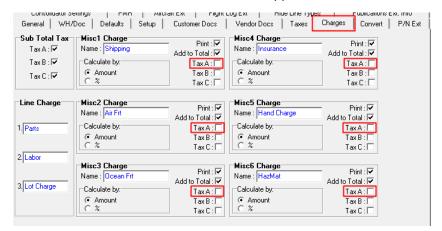
v. **Print** - Identifies whether the miscellaneous charge (if greater than \$0.00) should be printed on documents.



NOTE: The default for each miscellaneous charge will be applied identically in reference to both vendors and customers.

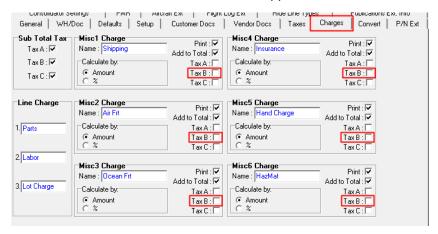


vi. Tax A - Identifies whether Tax A should be applicable to the miscellaneous charge.



NOTE: The default for each miscellaneous charge will be applied identically in reference to both vendors and customers.

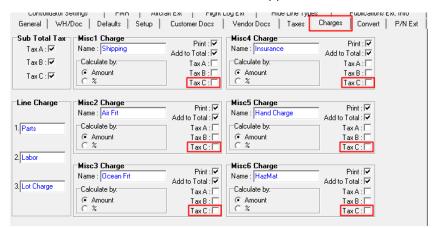
vii. **Tax B** - Identifies whether **Tax B** should be applicable to the miscellaneous charge.



NOTE: The default for each miscellaneous charge will be applied identically in reference to both vendors and customers.



viii. Tax C - Identifies whether Tax C should be applicable to the miscellaneous charge.

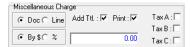


NOTE: The default for each miscellaneous charge will be applied identically in reference to both vendors and customers.

NOTE: Tax C is only applicable when the miscellaneous charge is calculated based upon the individual line of the document.



b. Document Defaults for Documents Associated with the Vendor



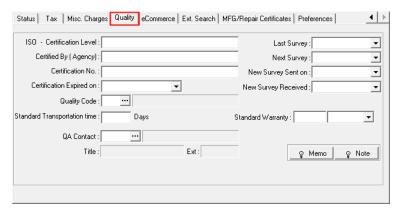
This section describes the default values and settings for each miscellaneous charge that are managed within the vendor account. These values and settings are copied to documents associated with the vendor when they are created; however, all of these values and settings may be changed within the document if necessary.

NOTE: This procedure will discuss the set up of a single miscellaneous charge. The remaining miscellaneous charges are set up in an identical manner.

- i. **Document or Line** radio button- Identifies whether the miscellaneous charge should calculated based upon the document as a whole or each individual line of the document.
- ii. **By \$ or %** radio button Identifies whether the miscellaneous charge should be a fixed amount that is applied or a percentage that is calculated.
- iii. \$ or % field
 - 1. If the "\$" is selected in the **By \$ or %** radio button, identify the fixed amount of the miscellaneous charge.
 - 2. If the "%" is selected in the **By \$ or** % radio button, identify the percentage that should be used to calculate the miscellaneous charge.
- iv. **Add Ttl** check box Identifies whether the miscellaneous charge should be added to the total of documents.
- v. **Print** check box Identifies whether the miscellaneous charge (if greater than \$0.00) should be printed on documents.
- vi. Tax A check box Identifies whether Tax A should be applicable to the miscellaneous charge.
- vii. Tax B check box Identifies whether Tax B should be applicable to the miscellaneous charge.
- viii. Tax C check box Identifies whether Tax C should be applicable to the miscellaneous charge.



10. Quality Tab



- a. **ISO Certification** This information is associated with third-party ISO certification.
 - i. **ISO Certification Level** Identify the standard for which the vendor is certified.
 - ii. Certified By (Agency) Identify the agency that certified the vendor.
 - iii. Certification No Identify the certification number issued by the certifying agency.
 - iv. Certification Expired on Identify the date that the certification will expire for the vendor.
- b. **Survey Information** This information is associated with quality surveys of the vendor conducted by your organization.
 - i. Last Survey Identify the date on which the last survey was accepted (received from the vendor and reviewed for compliance). Left-click the Last Survey field. The date widget will appear. Leftclick the date that corresponds to the date on which the last survey was conducted.
 - ii. Next Survey Identify the date on which the next survey should be conducted. Left-click the Next Survey field. The date widget will appear. Left-click the date that corresponds to the date on which the next survey should be conducted.
 - iii. **New Survey Sent on** Identify the date on which the last survey not accepted was sent to the vendor. Left-click the **Next Survey** field. The date widget will appear. Left-click the date that corresponds to the date on which the last survey not accepted was sent to the vendor.

NOTE: This field should be blank if the most recent survey has been received from the vendor and found to be compliant.

iv. **New Survey Received on** - Identify the date on which the last survey not accepted was received from the vendor. Left-click the **Next Survey** field. The date widget will appear. Left-click the date that corresponds to the date on which the last survey not accepted was received from the vendor.

NOTE: This field should be blank if the most recent survey has been received from the vendor and found to be compliant.



- c. Other Quality Information
 - Quality Code Identify the quality rating of the vendor based upon a rating system outlined by your organization.

NOTE: To complete the **Quality Code** field, the appropriate rating must be listed in the **Vendor Quality List.** To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Vendor Quality**.

- 1. Left-click the **Quality Code** field containing the ellipses
- 2. The **Vendor Quality List** search window will appear.
- 3. Select the appropriate quality rating (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- ii. **Standard Transportation time** Identify the standard number of days that it takes a carrier to transport products from the vendor to your organization.
- iii. **Standard Warranty** Identify the warranty that is generally applied to items received from the vendor.
- iv. **QA Contact** this field allows a quality control contact to be identified for the vendor.

NOTE: The **QA Contact** field is inactive until the vendor account is saved and placed into **[Editing]** mode. If the **Vendor File** window still displays "New Account" in the title bar, left-click the **OK** button in the **Vendor File** then left-click the **Edit** button in the **Vendor File** window toolbar.

NOTE: To complete the **QA Contact** field, the appropriate contact must be listed in the **Contacts** for the vendor. To access this table, left-click the **Cntct** button from the **Vendor File** window toolbar.

Steps for creating vendor contacts may be found in the "Contacts" section of this procedure.

- 1. Left-click the ellipses in the **QA Contact** field.
- 2. The **Contacts** search window will appear.
- 3. Select the appropriate contact (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).

NOTE: The **Title** and **Ext** fields will be populated from the **Contacts** when the **QA Contact** field is completed.

- v. **Memo** button
 - 1. Left-click the **Memo** button.
 - 2. The **Memo Editor** window will appear. Left-click the **Edit** button to add notes.
 - 3. Type the memo.



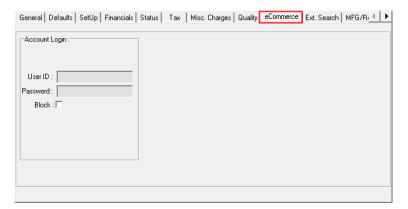
- 4. Left-click the **OK** button in the **Memo Editor** window toolbar to save the message.
- 5. When the **Memo** field is not blank, the light bulb on the appropriate button will be highlighted in yellow .

vi. **Note** button

- 1. Left-click the **Note** button.
- 2. The **Memo Editor** window will appear. Left-click the **Edit** button to add notes.
- 3. Type the note.
- 4. Left-click the **OK** button in the **Memo Editor** window toolbar to save the message.
- 5. When the **Note** field is not blank, the light bulb on the appropriate button will be highlighted in yellow .



11. eCommerce Tab



The **eCommerce** tab contains setup information for the SilverHawk E-Commerce module. When active, security options will appear on this tab.

NOTE: The SilverHawk E-Commerce module applies only to vendors who are also setup as customers.

Instructions on setup and use of the SilverHawk E-Commerce module in the procedure "SilverHawk E-Commerce Module" within the General System section of this manual.



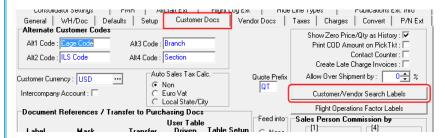
12. Ext. Search Tab



The fields located on the **Ext. Search** tab are user defined. The labels may be changed and each field may be set up as a simple character field or as a table driven field.

NOTE: This procedure will describe the setup of a single user defined field on the **Extended Info** tab. This procedure applies identically to all fields on the tab.

NOTE: Ext. Search field labels are managed within the Company Setup. To modify the field label, left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Left-click the **Customer/Vendor Search Labels** button on the **Customer Docs** tab.



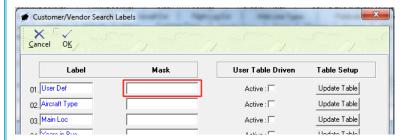
Ext. Search field labels may be identified in the Customer/Vendor Search Labels Window.



Left-click the cursor into the appropriate field in the **Label** column and type the label that should appear on the **Ext. Search** tab.



NOTE: A mask may be set up to allow any alphanumeric character or limit to a number only for each character position and mandate what punctuation and spacing must appear in the data within the field.



Left-click the cursor into the appropriate field in the **Mask** column and identify the mask using "A" or "a" for alphanumeric, "9" for number only, and any punctuation and/or spaces (i.e. 99-999-9999, AA 99.99, A9/AA9999). **NOTE**: In this procedure, it is assumed the label for the table driven field on the **Extended Info** tab is "User Def."

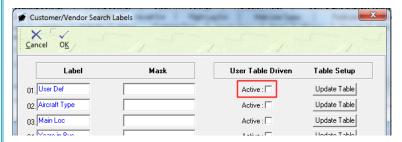
a. If the field is a simple character field, left-click in the field and type the value.

NOTE: If a mask is applied to the field, the punctuation that was entered in the mask in the **Company Setup** will appear when the cursor is placed in the field. A single underline will appear for each alphanumeric character or number that was entered in the mask in the **Company Setup**.

b. If the field is table driven:

NOTE: In this procedure, it is assumed the label for the table driven field on the **Ext. Search** tab is "User Def."

NOTE: Any of the fields on the **Ext. Search** tab may be set up as table driven.

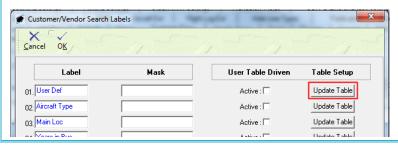


Left-click the check box in the **User Table Driven** column associated with the appropriate field to mark it as "checked." If the check box is marked as "checked," a table of codes and associated descriptions may be setup for use in that field.

NOTE: To complete the **User Def** field, the appropriate code must be listed in the **User Def List**. To access this table, left-click **Administration** from the toolbar, go to **Table Driven List**, go to **Customer/Vendor Search Labels List** and left-click **User Def**.



The **User Def List** may also be managed within the **Company Setup**. Left-click **Administration** from the toolbar, go to **System Setup**, then left-click on **System General Defaults**. The **Company Setup** window will appear. Left-click the **Customer/Vendor Search Labels** button on the **Customer Docs** tab and left-click the **Update Table** button associated with the **User Def** field.



- i. Left-click the **User Def** field (table driven fields will have an ellipses in them).
- ii. The **User Def List** search window will appear.
- iii. Select the appropriate code (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).



13. MFG/Repair Certificates



The information on the **MFG/Repair Certificates** tab identifies the types of certificates that the vendor may issue with the parts that the vendor sells.

NOTE: This tab must be completed in order to set a default certificate type (**Cert** field on the **Stock** tab) within parts master records for which this vendor is identified as the manufacturer.

NOTE: To complete the **MFG/Repair Certificates** tab, the appropriate certificate(s) must be listed in the **JAR/EASA/FAR Certificate List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List By Code**, and left-click **JAR/EASA/FAR Certificate List**.

a. Add certificates

- i. Left-click the **Add** button at the top of the **MFG/Repair Certificates** tab.
- ii. The JAR/EASA/FAR Certificate List search window will appear.
- iii. Select the appropriate certificate (left-click the line(s) within the search screen and left-click **OK**; or double-click the line within the search screen).

b. Delete certificates

- i. Left-click the certificate on the MFG/Repair Certificates tab that needs to be deleted.
- ii. Left-click the **Delete** button at the top of the **MFG/Repair Certificates** tab.



14. Preferences Tab



The check boxes on this tab are associated with the Pentagon Parts Network module.

NOTE: As of Build 8.5.54.82, the Pentagon Parts Network module was in development and unavailable for distribution. The value of the check boxes does not affect the system in any way.

- a. Do not receive messages via Email check box
- b. Receive RFQ/PO as SMS check box



15. Contacts

The system maintains a list of contacts for each vendor.

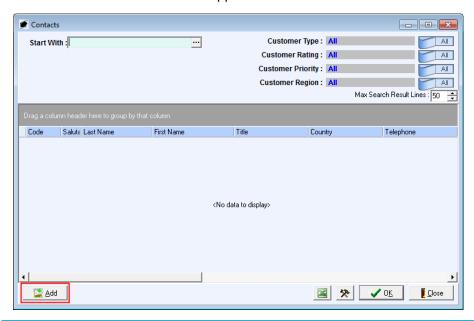
NOTE: If a vendor is also a customer, the contact list will be applicable to both the vendor file and the customer file.

a. Creating a New Contact.

i. Left click the **Cntct** button on the **Vendor File** window toolbar.



ii. The **Contacts** search window will appear. Left-click the **Add** button.

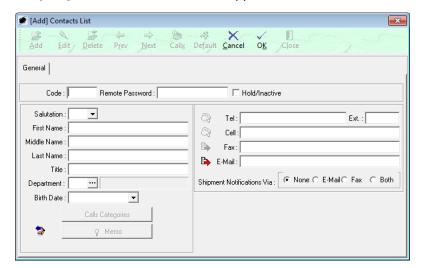


NOTE: If the **Contacts List** window is open (another contact is being viewed), the process for creating a new contact can also be initiated by left-clicking the **Add** button on the **Contacts List** window toolbar.





iii. The [Add] Contacts List window will appear.



iv. **General** tab

1. **Code** - identify the contact with a code that is used internally to your organization (mandatory). [4-character limit]

NOTE: The most common values used for the **Code** field are consecutive whole numbers (with or without leading zeros).

2. **Remote Password** - will be used to give the contact access to the SilverHawk E- Commerce module.

NOTE: As of Build 8.5.54.82, individual contact access to the SilverHawk E-Commerce module was in development; therefore, no value is required in the **Remote Password** field, nor does a value being placed in that field affect the system in any way.

3. **Hold/Inactive** check box - identify whether the contact is active with the vendor/customer.

NOTE: This field will also affect SilverHawk E-Commerce module. If the **Hold/Inactive** check box is marked as "checked", then the contact account will be locked.

A contact on hold or inactive will also not appear in the contact list for selection on the **General** tab or the **Quality** tab of the **Vendor File** window.

- 4. **Note** If the Hold/Inactive check box is marked as "checked", the Note field will appear. Identify the reason why the contact is on hold or inactive (optional). [30-character limit]
- 5. **Salutation** Identify the salutation of the contact.

NOTE: To complete the **Salutation** field, the appropriate salutation must be listed in the **Salutation Code List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Salutation**.

The salutations will appear in ascending code number order.



- a. Left-click the drop down arrow In the **Salutation** field.
- b. Left-click the appropriate selection from the list of salutations.
- 6. **First Name** Identify the first name of the contact (mandatory). [25-character limit]
- 7. **Middle Name** Identify the middle name or initial of the contact (optional). [10-character limit]
- 8. **Last Name** Identify the last name (or surname) of the contact (optional). [25-character limit]
- 9. **Title** Identify the title of the contact. [30-character limit]
- 10. **Department** Identify the department that the contact works in for the vendor.

NOTE: To complete the **Department** field, the appropriate department must be listed in the **Department Code List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Department**.

- a. Left-click the ellipses in the **Department** field.
- b. The **Department Code List** search window will appear.
- c. Select the appropriate code (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- 11. **Birth Date** Identify the birth date of the contact (optional).
 - a. Left-click the **Birth Date** field. The date widget will appear.
 - b. Left-click the date that corresponds to the date on which the last survey was conducted.
- 12. Calls Categories button Identify the categories that apply to the contact (optional).

NOTE: The calls category may used to filter contacts when creating vendor or customer labels for marketing (or other) purposes in the Label Master module. This filtering is the only purpose for the Calls Categories button.

a. Left-click the Calls Categories button.



b. The **Contact Calls Categories** window will appear.



c. Add a call category

NOTE: To add a call category, the appropriate category must be listed in the **Calls Category List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Call Tracking**.

- i. Left-click the **Add** button on the **Contact Calls Categories** window toolbar.
- ii. The Calls Category List will appear
- iii. Select the appropriate category (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- d. Delete a call category
 - Left-click the category on the Contact Calls Categories grid that needs to be deleted.
 - ii. Left-click the **Delete** button on the **Contact Calls Categories** window toolbar.
- e. Left-click the **Close** button on the **Contact Calls Categories** window toolbar to save the categories and close the **Contact Calls Categories** window.
- Memo button
 - a. Left-click the **Memo** button.
 - b. The **Memo** window will appear.
 - c. Type the memo.
 - d. Left-click the **Close** button in the **Memo** window toolbar to save the message.
 - e. When the **Memo** field is not blank, the light bulb on the appropriate button will be highlighted in yellow .



- 14. **Tel** and **Ext** fields Identify the telephone number and the corresponding extension number for the contact.
- 15. **Cell** Identify the cellular telephone number for the contact.
- 16. **Fax** Identify the fax number for the contact.
- 17. **E-Mail** Identify the e-mail address for the contact
- 18. **Shipment Notifications Via** radio button- Identify how this contact should be notified when purchase shippers (for vendors) and sales pick tickets (for customers) are closed.
 - a. None no notification.
 - b. **E-Mail** email notification to the address identified in the E-Mail field.
 - c. **Fax** fax notification to the fax number identified in the Fax field.
 - d. **Both** email notification to the address identified in the E-Mail field and fax notification to the fax number identified in the Fax field.
- v. Left-click the **OK** button on the **Contacts List** window toolbar to save the contact information.
- vi. Left-click the **Close** button to close the **Contacts List** window.

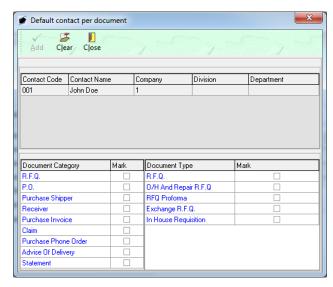


b. Select Default Contacts for Documents

i. Left-click the Default button on the Contacts List window toolbar.



ii. The **Default contact per document** window will appear.



iii. Identify the documents for which the contact is the default point of contact for the vendor/customer.

NOTE: The list on the left is the document category. If the contact is the default contact for any document type within the category (the list on the right), the check box applicable to that category must be checked.

For example, there are five (5) document types in the document category "R.F.Q." For the contact to be identified as the default contact for an "O/H And Repair R.F.Q", both the check box for the document category and the check box for the document type must be marked as "checked".

Marking the document type as "checked" while leaving the document category not marked as "checked" will not set the contact as the default contact for that document.

- 1. Left-click the document category name (in the left column) to view the document types that are associated with that category (in the right column).
- 2. Left-click the check box next to the document category on which the contact should be the default contact to mark the check box as "checked".
- 3. Left-click the check box next to the document type on which the contact should be the default contact to mark the check box as "checked".



iv. Left-click the Clear button to clear all selections for the contact.

NOTE: The clear button will ensure that all check boxes are not marked as "checked" for the contact.

v. Left-click the Close button to save the default contact settings for the contact and close the **Default contact per document** window.



c. **Deleting a Contact**

i. Left-click the **Delete** button on the **Contacts** window toolbar.



ii. A Confirm dialog box will appear and will ask "Delete Contact?" Left-click the Yes button





16. Bill To Addresses

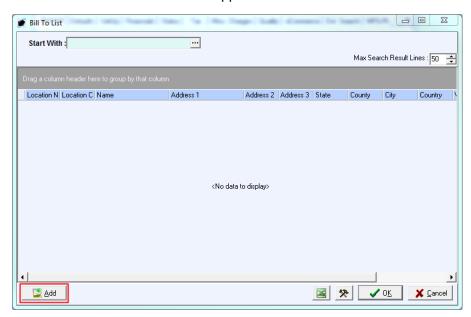
Bill To addresses associated with vendors will be used to indicate the location to send invoices for claims.

a. Creating a new bill to address

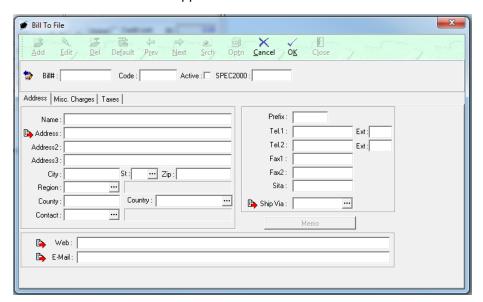
i. Left-click the **Bill** button in the **Vendor File** toolbar.



ii. The **Bill To** list search window will appear. Left-click the **Add** button.



iii. The **Bill to File** window will appear.





b. Header

i. **Bill#** - Identify the **Bill To** address with a code that is used internally to your organization (mandatory). [4-character limit]

NOTE: The system will assign the next available consecutive whole number automatically when **Bill To** addresses are created; however, that number may be changed at any time prior to saving the **Bill To** address.

NOTE: The most common values used for the **Bill#** field are consecutive whole numbers (with or without leading zeros).

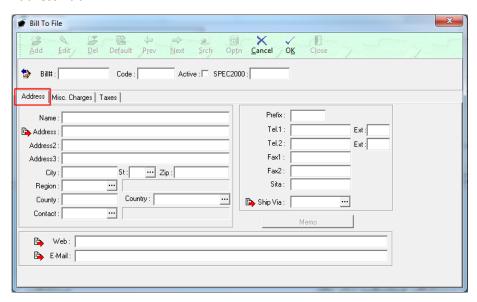
- ii. Code The Code field is used only for customer files.
- iii. **Active** check box Left-click the **Active** check box to mark it as "checked" and identify that the **Bill To** address is active.

NOTE: If the **Active** check box is not marked as "checked", then the **Bill To** address will not be available for selection on claims documents.

iv. **SPEC2000** - As of build 8.5.54.82, this field may be ignored on **Bill To** addresses.



c. Address Tab



i. Address group box

NOTE: All fields within the address group box will be copied from the primary address group box on the **General** tab of the vendor file.

- 1. **Name** Enter the full vendor name. This field is mandatory but may be modified at any time. [60-character limit]
- Address fields (Address, Address2, Address3) Enter the vendor's full bill to address (including street, PO Box, suite number, apartment number, etc.). [40-character limit per line]
- 3. **City** Enter the vendor's bill to address city. [30-character limit]
- 4. State (St) Identify the vendor's bill to address state.

NOTE: To complete the **State** field, the appropriate state must be listed in the **State List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **State**.

- a. Left-click the ellipses in the **St** field.
- b. The **State List** search window will appear.
- c. Select the appropriate **State** (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- 5. **ZIP** Enter the vendor's bill to address ZIP Code. [12-character limit]



6. **Region** - Identify the region in which the vendor's bill to address is located (optional).

NOTE: To complete the **Region** field, the appropriate region must be listed in the **Region List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Region**.

- a. Left-click the ellipses in the **Region** field.
- b. The **Region List** search window will appear.
- c. Select the appropriate **Region** (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- 7. **County** Enter the county in which the vendor's bill to address is located (optional). [20-character limit]
- 8. **Country** Identify the country in which the vendor's bill to address is located (optional).

NOTE: To complete the **Country** field, the appropriate country must be listed in the **Country List**. To access this table, left-click **Administration** from the toolbar, go to **Tables List by Name**, and left-click **Country/Origin**.

- a. Left-click the ellipses in the **Country** field.
- b. The **Country List** search window will appear.
- c. Select the appropriate **Country** (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- 9. **Contact** this field allows an accounts payable contact to be identified for the vendor.

NOTE: To complete the **Contact** field, the appropriate contact must be listed in the **Contacts** for the vendor. To access this table, left-click the **Cntct** button from the **Vendor File** window toolbar.

Steps for creating vendor contacts may be found in the "Contacts" section of this procedure.

- a. Left-click the ellipses in the **Contact** field.
- b. The **Contacts** search window will appear.
- c. Select the appropriate contact (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- ii. Phone/fax group box

NOTE: All fields within the phone/fax group box will be copied from the primary address group box on the **General** tab of the vendor file (except the **Sita** and **Ship Via** fields).



1. **Prefix** - May be used to identify any sort of prefix required for contacting the vendor via phone or fax. These prefixes may include country codes, long distance codes, and/or area codes [8-character limit]

NOTE: Only use this field if the prefix applies to all phone and fax numbers in the phone/fax group box.

NOTE: The **Prefix** field is copied from the **Area** field on the **General** tab of the vendor file.

- 2. **Tel** and **Ext** fields Identify accounts payable telephone numbers and their corresponding extension numbers for the vendor.
- 3. **Fax** fields Identify accounts payable fax numbers for the vendor.
- 4. **Sita** Identify the SITA address for the vendor's bill to address.
- 5. **Ship Via** Identify the carrier that your organization should use to send claims documentation for refund.

iii. Memo button

- 1. Left-click the **Memo** button.
- 2. The **Memo Editor** window will appear. Left-click the **Edit** button to add notes.
- 3. Type the memo.
- 4. Left-click the **OK** button in the **Memo Editor** window toolbar to save the message.
- 5. When the **Memo** field is not blank, the light bulb ♀ on the appropriate button will be highlighted in yellow ♥.

iv. Computing group box

- 1. **Web** Identify the URL of the vendor's website.
- 2. **E-mail** Identify the accounts payable e-mail for the vendor.



d. Misc. Charges Tab

NOTE: As of Build 5.4.54.82, these values and settings are not copied to documents regardless of process; therefore, this tab may be ignored. Modification of the values and settings will not affect the operation of the system in any way.



e. Taxes Tab

NOTE: As of Build 5.4.54.82, these values and settings are not copied to documents regardless of process; therefore, this tab may be ignored. Modification of the values and settings will not affect the operation of the system in any way.



17. Ship To Addresses

Ship To addresses associated with vendors will be used to indicate the following:

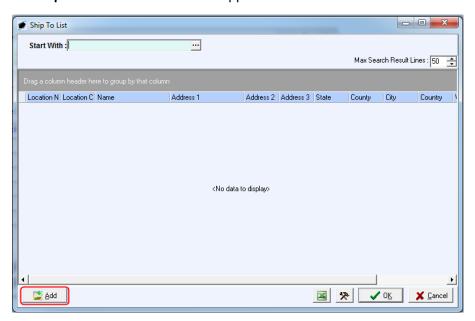
- The location to ship items for repair.
- The location to ship items returned on claims.

a. Creating a new ship to address

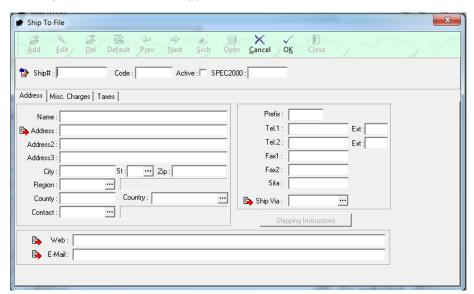
i. Left-click the **Ship** button in the **Vendor File** toolbar.



ii. The **Ship To** list search window will appear. Left-click the **Add** button.



iii. The **Ship To File** window will appear.





b. Header

i. **Ship#** - Identify the **Ship To** address with a code that is used internally to your organization (mandatory). [4-character limit]

NOTE: The system will assign the next available consecutive whole number automatically when **Ship To** addresses are created; however, that number may be changed at any time prior to saving the **Ship To** address.

NOTE: The most common values used for the **Ship#** field are consecutive whole numbers (with or without leading zeros).

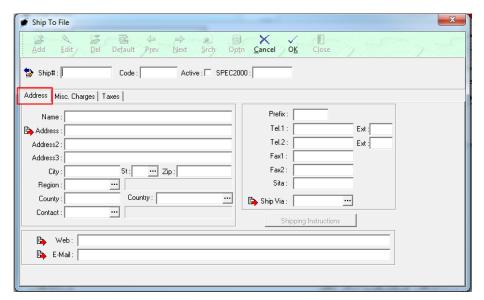
- ii. Code The Code field is used only for customer files.
- iii. **Active** check box Left-click the **Active** check box to mark it as "checked" and identify that the **Ship To** address is active.

NOTE: If the **Active** check box is not marked as "checked", then the **Ship To** address will not be available for selection on purchase shipper and claims documents.

iv. **SPEC2000** - As of build 8.5.54.82, this field may be ignored on **Ship To** addresses.



c. Address Tab



i. Address group box

NOTE: All fields within the address group box will be copied from the primary address group box on the **General** tab of the vendor file.

- 1. **Name** Enter the full vendor name. This field is mandatory but may be modified at any time. [60-character limit]
- Address fields (Address, Address2, Address3) Enter the vendor's full ship to address (including street, PO Box, suite number, apartment number, etc.). [40-character limit per line]
- 3. **City** Enter the vendor's ship to address city. [30-character limit]
- 4. State (St) Identify the vendor's ship to address state.

NOTE: To complete the **State** field, the appropriate state must be listed in the **State List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **State**.

- a. Left-click the ellipses in the **St** field.
- b. The **State List** search window will appear.
- c. Select the appropriate **State** (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- 5. **ZIP** Enter the vendor's ship to address ZIP Code. [12-character limit]



6. **Region** - Identify the region in which the vendor's ship to address is located (optional).

NOTE: To complete the **Region** field, the appropriate region must be listed in the **Region List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Region**.

- a. Left-click the ellipses in the **Region** field.
- b. The **Region List** search window will appear.
- c. Select the appropriate **Region** (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- 7. **County** Enter the county in which the vendor's ship to address is located (optional). [20-character limit]
- 8. **Country** Identify the country in which the vendor's ship to address is located (optional).

NOTE: To complete the **Country** field, the appropriate country must be listed in the **Country List**. To access this table, left-click **Administration** from the toolbar, go to **Tables List by Name**, and left-click **Country/Origin**.

- a. Left-click the ellipses in the **Country** field.
- b. The **Country List** search window will appear.
- c. Select the appropriate **Country** (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- 9. **Contact** this field allows a receiving department contact to be identified for the vendor.

NOTE: To complete the **Contact** field, the appropriate contact must be listed in the **Contacts** for the vendor. To access this table, left-click the **Cntct** button from the **Vendor File** window toolbar.

Steps for creating vendor contacts may be found in the "Contacts" section of this procedure.

- a. Left-click the ellipses in the **Contact** field.
- b. The **Contacts** search window will appear.
- c. Select the appropriate contact (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- ii. Phone/fax group box

NOTE: All fields within the phone/fax group box will be copied from the primary address group box on the **General** tab of the vendor file (except the **Sita** and **Ship Via** fields).



1. **Prefix** - May be used to identify any sort of prefix required for contacting the vendor via phone or fax. These prefixes may include country codes, long distance codes, and/or area codes [8-character limit]

NOTE: Only use this field if the prefix applies to all phone and fax numbers in the phone/fax group box.

NOTE: The **Prefix** field is copied from the **Area** field on the **General** tab of the vendor file.

- 2. **Tel** and **Ext** fields Identify receiving department telephone numbers and their corresponding extension numbers for the vendor.
- 3. **Fax** fields Identify receiving department fax numbers for the vendor.
- 4. **Sita** Identify the SITA address for the vendor's ship to address.
- 5. **Ship Via** Identify the carrier that your organization should most usually use to ship items to the vendor.

iii. Memo button

- 1. Left-click the **Memo** button.
- 2. The **Memo Editor** window will appear. Left-click the **Edit** button to add notes.
- 3. Type the memo.
- 4. Left-click the **OK** button in the **Memo Editor** window toolbar to save the message.
- 5. When the **Memo** field is not blank, the light bulb **№** on the appropriate button will be highlighted in yellow **♥**.

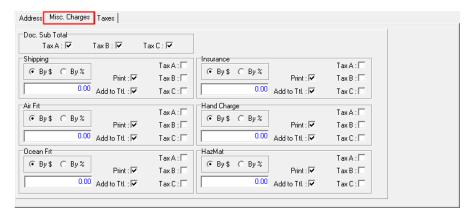
iv. Computing group box

- 1. **Web** Identify the URL of the vendor's website.
- 2. **E-mail** Identify the receiving department e-mail for the vendor.



d. Misc. Charges Tab

This section describes the default values and settings for each miscellaneous charge that are managed within the ship to address.



NOTE: All fields on the **Misc. Charges** tab will be copied from the **Misc. Charges** tab of the vendor file (except the fields within the **Doc Sub Total** group box).

i. **Doc. Sub Total** group box

1. **Tax A** check box - Mark the check box as "checked" if the tax is to be applied to purchases from the vendor before miscellaneous charges are applied.

NOTE: The value of the **Tax A** check box will be copied from the **Sub Total Taxable** check box associated with **Tax A** on the **Taxes** tab of the vendor file.

2. **Tax B** check box - Mark the check box as "checked" if the tax is to be applied to purchases from the vendor before miscellaneous charges are applied.

NOTE: The value of the **Tax B** check box will be copied from the **Sub Total Taxable** check box associated with **Tax B** on the **Taxes** tab of the vendor file.

3. **Tax C** check box - Mark the check box as "checked" if the tax is to be applied to purchases from the vendor before miscellaneous charges are applied.

NOTE: The value of the **Tax C** check box will be copied from the **Line Sub Total Taxable** check box associated with **Tax C** on the **Taxes** tab of the vendor file.



ii. Miscellaneous Charges



NOTE: This procedure will discuss the set up of a single miscellaneous charge. The remaining miscellaneous charges are set up in an identical manner.

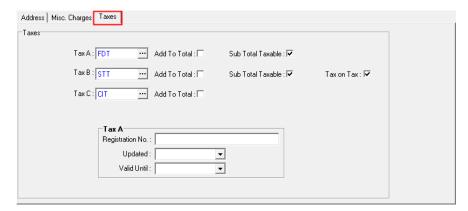
1. **By \$ or %** radio button - Identifies whether the miscellaneous charge should be a fixed amount that is applied or a percentage that is calculated.

2. \$ or % field

- a. If the "\$" is selected in the **By \$ or %** radio button, identify the fixed amount of the miscellaneous charge.
- b. If the "%" is selected in the **By \$ or %** radio button, identify the percentage that should be used to calculate the miscellaneous charge.
- 3. **Print** check box Identifies whether the miscellaneous charge (if greater than \$0.00) should be printed on documents.
- 4. **Add Ttl** check box Identifies whether the miscellaneous charge should be added to the total of documents.
- 5. **Tax A** check box Identifies whether **Tax A** should be applicable to the miscellaneous charge.
- 6. **Tax B** check box Identifies whether **Tax B** should be applicable to the miscellaneous charge.
- 7. **Tax C** check box Identifies whether **Tax C** should be applicable to the miscellaneous charge.



e. Taxes Tab



i. Tax A line

1. Tax A - identify the primary tax that is applied to purchases from the vendor.

NOTE: To complete the **Tax A** field, the appropriate tax must be listed in the **Tax List**. To access this table, left-click **Administration** from the toolbar, go to **Documents Tables List by Code**, and left-click **Tax List**.

- 2. **Add to Total** check box Mark the check box as "checked" if the tax identified in the **Tax A** field should be applied to purchases from the vendor.
- 3. **Sub Total Taxable** check box Mark the check box as "checked" if the tax is to be applied to purchases from the vendor before miscellaneous charges are applied.

ii. Tax B line

1. **Tax B** - identify the secondary tax that is applied to purchases from the vendor.

NOTE: To complete the **Tax B** field, the appropriate tax must be listed in the **Tax List**. To access this table, left-click **Administration** from the toolbar, go to **Documents Tables List by Code**, and left-click **Tax List**.

- 2. **Add to Total** check box Mark the check box as "checked" if the tax identified in the **Tax B** field should be applied to purchases from the vendor.
- 3. **Sub Total Taxable** check box Mark the check box as "checked" if the tax is to be applied to purchases from the vendor before miscellaneous charges are applied.
- 4. **Tax on Tax** check box Mark the check box as "checked" if **Tax B** is to be applied after **Tax A** is applied and inclusive of **Tax A**.



iii. Tax C line

1. **Tax C** - identify the tax that is applied to purchases from the vendor.

NOTE: To complete the **Tax C** field, the appropriate tax must be listed in the **Tax List**. To access this table, left-click **Administration** from the toolbar, go to **Documents Tables List by Code**, and left-click **Tax List**.

- 2. **Add to Total** check box Mark the check box as "checked" if the tax identified in the **Tax C** field should be applied to purchases from the vendor.
- iv. Tax A group box
 - 1. Registration No -
 - 2. Updated -
 - 3. Valid Until -



18. Remit To Addresses

Remit To addresses associated with vendors will be used to indicate the following:

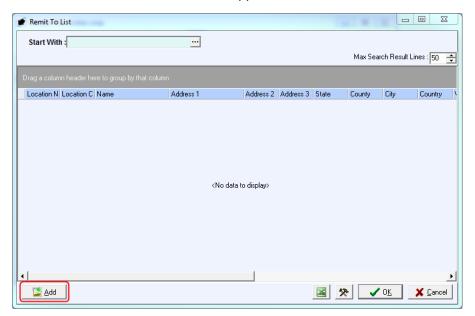
- The location to send requests for quotes.
- The location to send purchase orders.
- The location to send payments against vendor invoices.

a. Creating a new remit to address

i. Left-click the **Remit** button in the **Vendor File** toolbar.

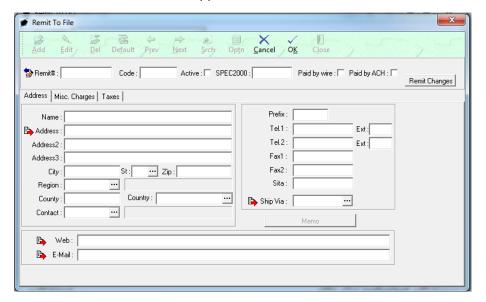


ii. The **Remit To** list search window will appear. Left-click the **Add** button.





iii. The Remit to File window will appear.





b. Header

i. **Remit#** - Identify the **Remit To** address with a code that is used internally to your organization (mandatory). [4-character limit]

NOTE: The system will assign the next available consecutive whole number automatically when **Remit To** addresses are created; however, that number may be changed at any time prior to saving the **Remit To** address.

NOTE: The most common values used for the **Remit#** field are consecutive whole numbers (with or without leading zeros).

- ii. **Code** The **Code** field is used only for customer files.
- iii. **Active** check box Left-click the **Active** check box to mark it as "checked" and identify that the **Remit To** address is active.

NOTE: If the **Active** check box is not marked as "checked", then the **Remit To** address will not be available for selection on request for quote, purchase order and invoice documents.

- iv. **SPEC2000** As of build 8.5.54.82, this field may be ignored on **Bill To** addresses.
- v. **Paid by wire** check box Mark the check box as "checked" to identify that the remit to file is setup to send invoice payments to the vendor via a wire transfer transaction.

NOTE: When the **Paid by wire** check box is marked as "checked", the **Bank Information** tab will appear. Instructions on completing the **Bank Information** tab are provided in this procedure.

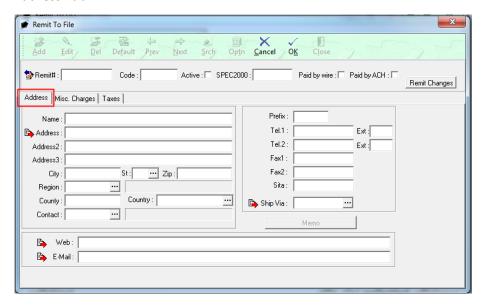
vi. **Paid by ACH** check box - Mark the check box as "checked" to identify that the remit to file is setup to send invoice payments to the vendor via an Automated Clearing House transaction.

NOTE: When the **Paid by ACH** check box is marked as "checked", the **ACH Information** tab will appear. Instructions on completing the **ACH Information** tab are provided in this procedure.

NOTE: The **Paid by wire** and **Paid by ACH** check boxes cannot both be marked at the same time.



c. Address Tab



i. Address group box

NOTE: All fields within the address group box will be copied from the primary address group box on the **General** tab of the vendor file.

- 1. **Name** Enter the full vendor name. This field is mandatory but may be modified at any time. [60-character limit]
- Address fields (Address, Address2, Address3) Enter the vendor's full remit to address (including street, PO Box, suite number, apartment number, etc.). [40-character limit per line]
- 3. **City** Enter the vendor's remit to address city. [30-character limit]
- 4. State (St) Identify the vendor's remit to address state.

NOTE: To complete the **State** field, the appropriate state must be listed in the **State List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **State**.

- a. Left-click the ellipses in the **St** field.
- b. The **State List** search window will appear.
- Select the appropriate State (left-click the line within the search screen and left-click
 OK; or double-click the line within the search screen).
- 5. **ZIP** Enter the vendor's remit to address ZIP Code. [12-character limit]



6. **Region** - Identify the region in which the vendor's remit to address is located (optional).

NOTE: To complete the **Region** field, the appropriate region must be listed in the **Region List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Code**, and left-click **Region**.

- a. Left-click the ellipses in the **Region** field.
- b. The **Region List** search window will appear.
- c. Select the appropriate **Region** (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- County Enter the county in which the vendor's remit to address is located (optional). [20character limit]
- 8. **Country** Identify the country in which the vendor's remit to address is located (optional).

NOTE: To complete the **Country** field, the appropriate country must be listed in the **Country List**. To access this table, left-click **Administration** from the toolbar, go to **Tables List by Name**, and left-click **Country/Origin**.

- a. Left-click the ellipses in the **Country** field.
- b. The **Country List** search window will appear.
- Select the appropriate country (left-click the line within the search screen and leftclick **OK**; or double-click the line within the search screen).
- 9. **Contact** this field allows a seller or accounts receivable contact to be identified for the vendor.

NOTE: To complete the **Contact** field, the appropriate contact must be listed in the **Contacts** for the vendor. To access this table, left-click the **Cntct** button from the **Vendor File** window toolbar.

Steps for creating vendor contacts may be found in the "Contacts" section of this procedure.

- a. Left-click the ellipses in the **Contact** field.
- b. The **Contacts** search window will appear.
- c. Select the appropriate contact (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).



ii. Phone/fax group box

NOTE: All fields within the phone/fax group box will be copied from the primary address group box on the **General** tab of the vendor file (except the **Sita** and **Ship Via** fields).

 Prefix - May be used to identify any sort of prefix required for contacting the vendor via phone or fax. These prefixes may include country codes, long distance codes, and/or area codes [8-character limit]

NOTE: Only use this field if the prefix applies to all phone and fax numbers in the phone/fax group box.

NOTE: The **Prefix** field is copied from the **Area** field on the **General** tab of the vendor file.

- 2. **Tel** and **Ext** fields Identify seller or accounts receivable telephone numbers and their corresponding extension numbers for the vendor.
- 3. **Fax** fields Identify seller or accounts receivable fax numbers for the vendor.
- 4. **Sita** Identify the SITA address for the vendor's remit to address.
- Ship Via Identify the carrier that your organization should use to send requests for quote, purchase orders, and invoice payments to the vendor.

iii. **Memo** button

- 1. Left-click the **Memo** button.
- 2. The **Memo Editor** window will appear. Left-click the **Edit** button to add notes.
- 3. Type the memo.
- 4. Left-click the **OK** button in the **Memo Editor** window toolbar to save the message.
- 5. When the **Memo** field is not blank, the light bulb on the appropriate button will be highlighted in yellow .

iv. Computing group box

- 1. **Web** Identify the URL of the vendor's website.
- 2. **E-mail** Identify the seller or accounts receivable e-mail for the vendor.



d. Misc. Charges Tab

NOTE: As of Build 5.4.54.82, these values and settings are not copied to documents regardless of process; therefore, this tab may be ignored. Modification of the values and settings will not affect the operation of the system in any way.

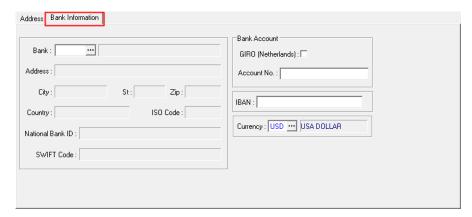


e. Taxes Tab

NOTE: As of Build 5.4.54.82, these values and settings are not copied to documents regardless of process; therefore, this tab may be ignored. Modification of the values and settings will not affect the operation of the system in any way.



f. Bank Information Tab



i. **Bank** - Identify the bank to which the wire transfer will be sent when the remit to address is selected on purchase invoices.

NOTE: To complete the **Bank** field, the appropriate bank must be listed in the **General Banks List**. To access this table, left-click **Financials** from the toolbar, go to **Administration**, and left-click **General Banks List**.

NOTE: The **Address, City, St, Zip, Country, ISO Code, National Bank ID**, and **Swift Code** fields will be populated from the information within the **General Banks List**.

- 1. Left-click the ellipses in the **Bank** field.
- 2. The **General Banks List** search window will appear.
- 3. Select the appropriate bank (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- ii. Bank Account group box
 - 1. **GIRO (Netherlands)** check box Mark the check box as "checked" if the transaction is a giro transfer.
 - 2. **Account No** Identify the account number into which funds should be transferred when the remit to address is selected on purchase invoices.
- iii. **IBAN** Identify the international bank account number for the account into which funds should be transferred when the remit to address is selected on purchase invoices.
- iv. **Currency** Identify the currency in which funds should be deposited into the vendor's bank account.

NOTE: To complete the **Currency** field, the appropriate currency must be listed in the **Currency List**. To access this table, left-click **Administration** from the toolbar, go to **General Tables List by Name**, and left-click **Currency**.

1. Left-click the ellipses in the **Currency** field.



- 2. The **Currency List** search window will appear.
- 3. Select the appropriate currency (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).



g. ACH Information Tab



- i. **Account Name** Identify the name of the account where the ACH payment will be sent when the remit to address is selected on purchase invoices.
- ii. **Account Number** Identify the account number of the account where the ACH payment will be sent when the remit to address is selected on purchase invoices.
- iii. **Transaction Code** Identify the ACH transaction code.

NOTE: To complete the **Transaction Code** field, the appropriate code must be listed in the **ACH Payment Transaction Code List**. To access this table, left-click **Financials** from the toolbar, go to **Administration**, go to **ACH Payment Setup**, and left-click **Transaction Code**.

- 1. Left-click the ellipses in the **Transaction Code** field.
- 2. The ACH Payment Transaction Code List search window will appear.
- 3. Select the appropriate code (left-click the line within the search screen and left-click **OK**; or double-click the line within the search screen).
- iv. **Bank Name** Identify the name of the bank where the ACH payment will be sent when the remit to address is selected on purchase invoices.
- v. **Bank Name** Identify the routing number associated with the bank where the ACH payment will be sent when the remit to address is selected on purchase invoices.